

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection prévue  
sous la Loi de 2007 sur les foyers  
de soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

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**Public Copy/Copie du public**

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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Nov 1, 2019	2019_598570_0021	021038-18, 006724- 19, 009609-19	Critical Incident System

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**Licensee/Titulaire de permis**

Regional Municipality of Durham  
605 Rossland Road East WHITBY ON L1N 6A3

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**Long-Term Care Home/Foyer de soins de longue durée**

Lakeview Manor  
133 Main Street P.O. Box 514 Beaverton ON L0K 1A0

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

SAMI JAROUR (570)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): September 30, October 1-3, 7, 8, 2019**

**The following logs related to Critical Incident Reports (CIR) were included during this inspection:**

- Log # 021038-18, related to an alleged resident to resident abuse**
- Log # 006724-19, related to a Medication incident**
- Log # 009609-19, related to a fall of a resident resulting in an injury**

**During the course of the inspection, the inspector(s) spoke with Director of Care (DOC), Resident Care Coordinators (RCC), Registered Nurses (RN), Registered Practical Nurses (RPNs), Health Care Aides (HCA) and residents.**

**During the course of this inspection, the Inspector, toured specific resident rooms and common residents' areas, observed residents to residents interactions and staff to residents interactions, reviewed clinical records and the licensee's investigations documentation.**

**The following Inspection Protocols were used during this inspection:**

**Falls Prevention**

**Medication**

**Prevention of Abuse, Neglect and Retaliation**

**Responsive Behaviours**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**Issued on this 6th day of November, 2019**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**