

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007****Rapport d'inspection prévue  
sous *la Loi de 2007 sur les foyers*  
*de soins de longue durée***

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**  
**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

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**Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Dec 11, 2019	2019_607523_0053	021792-19	Critical Incident System

**Licensee/Titulaire de permis**

The Corporation of the County of Lambton  
789 Broadway Street WYOMING ON N0N 1T0

**Long-Term Care Home/Foyer de soins de longue durée**

Lambton Meadowview Villa  
3958 Petrolia Line, R.R. #4 PETROLIA ON N0N 1R0

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

ALI NASSER (523)

**Inspection Summary/Résumé de l'inspection**

**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): December 2 and 3, 2019.**

**This inspection was completed for Critical Incident Intake Log #021792-19, CIS #M547-000018-19, related to allegations of resident to resident physical abuse.**

**During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Care, Registered staff member, two Personal Support Workers and a resident.**

**The inspector(s) also toured the home, observed residents and care provided to them, reviewed clinical records, incident reports and investigation notes.**

**The following Inspection Protocols were used during this inspection:  
Prevention of Abuse, Neglect and Retaliation**

**During the course of this inspection, Non-Compliances were issued.**

**1 WN(s)  
1 VPC(s)  
0 CO(s)  
0 DR(s)  
0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

**Legend**

WN – Written Notification  
 VPC – Voluntary Plan of Correction  
 DR – Director Referral  
 CO – Compliance Order  
 WAO – Work and Activity Order

**Légende**

WN – Avis écrit  
 VPC – Plan de redressement volontaire  
 DR – Aiguillage au directeur  
 CO – Ordre de conformité  
 WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

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**WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 23.  
Licensee must investigate, respond and act**

**Specifically failed to comply with the following:**

**s. 23. (2) A licensee shall report to the Director the results of every investigation undertaken under clause (1) (a), and every action taken under clause (1) (b). 2007, c. 8, s. 23 (2).**

**Findings/Faits saillants :**

The licensee has failed to ensure that the results of the abuse investigation were reported to the Director.

The home submitted a Critical Incident System (CIS) report on a specific date to the Ministry of Long-Term Care related to allegations of resident to resident physical abuse.

The CIS indicated that on a certain date, two residents had an altercation that caused an injury.

A review of the [ltchomes.net](#) on a specific date, showed that the CIS was not updated to show that the results of the abuse investigation were reported to the Director.

In an interview, the Administrator and Director of Care (DOC) said that the CIS was not updated with the results of the investigation. They said that they will ensure that the results of the abuse investigation would be reported to the Director and the CIS reports amended as needed. [s. 23. (2)]

***Additional Required Actions:***

***VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2)  
the licensee is hereby requested to prepare a written plan of correction for  
achieving compliance to ensure that the results of the abuse investigation were  
reported to the Director, to be implemented voluntarily.***

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**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des Soins  
de longue durée**

**Rapport d'inspection prévue  
sous *la Loi de 2007 sur les foyers*  
*de soins de longue durée***

**Issued on this 11th day of December, 2019**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**