



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
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Date(s) of inspection/Date de l'inspection May 4, 2011	Inspection No/ d'Inspection 2011-155-2917-04May111607	Type of Inspection/Genre d'inspection L-000675 Critical Incident
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Licensee/Titulaire

Devonshire Erin Mills Inc., 195 Dufferin Avenue, Suite 800, London, ON N6A 1K7

Long-Term Care Home/Foyer de soins de longue durée

Lanark Heights Long Term Care Centre, 46 Lanark Crescent, Kitchener, ON N2N 2Z8

Name of Inspector(s)/Nom de l'inspecteur(s)

Sharon Perry #155

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a critical incident inspection regarding abuse.

During the course of the inspection, the inspector spoke with: Regional Manager of Long Term Care, Acting Director of Care, Registered Practical Nurse, Personal Support Workers (PSW), and Residents.

During the course of the inspection, the inspector: reviewed the home's investigation reports regarding this critical incident; reviewed the home's abuse policy; and reviewed the clinical records of identified residents.

The following Inspection Protocols were used during this inspection:
Prevention of Abuse, Neglect & Retaliation

There are no findings of Non-Compliance as a result of this inspection.

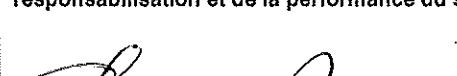


Ministry of Health and Long-Term Care

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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
Title: <input type="text"/>	Date:  Date of Report: (if different from date(s) of inspection). <input type="text" value="May 25, 2011"/>