

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Original Public Report

Report Issue Date: October 23, 2024

Inspection Number: 2024-1401-0006

Inspection Type:

Follow up

Licensee: Steeves & Rozema Enterprises Limited

Long Term Care Home and City: Lanark Heights Long Term Care Centre,
Kitchener

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 1-3, 2024

The following intake(s) were inspected:

- Intake: #00122372 - Follow-up #1 - CO #001/[2024_1401_0003], related to FLTCA, 2021 - s. 82 (2) 3, Orientation - CDD: September 3, 2024.
- Intake: #00122373 - Follow-up #1 - CO #002/[2024_1401_0003], related to O. Reg. 246/22 - s. 102 (12) 4, Infection Prevention and Control - CDD: September 3, 2024.
- Intake: #00122374 - Follow-up #1 - CO #003/[2024_1401_0003], related to O. Reg. 246/22 - s. 252 (3) Vulnerable Sector Checks - CDD: September 3, 2024.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Order #002 from Inspection #2024-1401-0003 related to O. Reg. 246/22, s. 102 (12) 4.
Order #003 from Inspection #2024-1401-0003 related to O. Reg. 246/22, s. 252 (3)

The following previously issued Compliance Order(s) were found **NOT** to be in compliance:

Order #001 from Inspection #2024-1401-0003 related to FLTCA, 2021, s. 82 (2) 3.

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home

INSPECTION RESULTS

WRITTEN NOTIFICATION: Licensee must comply

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 104 (4)

Conditions of licence

s. 104 (4) Every licensee shall comply with the conditions to which the licence is subject.

The licensee has failed to comply with Compliance Order (CO) #001 from inspection #2024_1401_0003 served on July 25, 2024, with a compliance due date of September 3, 2024.

The home did not keep record of an audit completed related to training for all current staff hired pursuant to a contract as specified in part C of Compliance Order #001, issued on July 25, 2024.

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Sources: Interview with CRM #102

An Administrative Monetary Penalty (AMP) is being issued on this written notification AMP #001

NOTICE OF ADMINISTRATIVE MONETARY PENALTY (AMP)

The Licensee has failed to comply with FLTCA, 2021

Notice of Administrative Monetary Penalty AMP #001

Related to Written Notification NC #001

Pursuant to section 158 of the Fixing Long-Term Care Act, 2021, the licensee is required to pay an administrative penalty of \$1100.00, to be paid within 30 days from the date of the invoice.

In accordance with s. 349 (6) and (7) of O. Reg. 246/22, this administrative penalty is being issued for the licensee's failure to comply with an order under s. 155 of the Act.

Compliance History:

This is the first AMP that has been issued to the licensee for failing to comply with this requirement.

Invoice with payment information will be provided under a separate mailing after service of this notice.

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Licensees must not pay an AMP from a resident-care funding envelope provided by the Ministry [i.e., Nursing and Personal Care (NPC); Program and Support Services (PSS); and Raw Food (RF)]. By submitting a payment to the Minister of Finance, the licensee is attesting to using funds outside a resident-care funding envelope to pay the AMP.