



<b>Ministry of Health and Long-Term Care</b>	<b>Ministère de la Santé et des Soins de longue durée</b>
<b>Inspection Report under the Long-Term Care Homes Act, 2007</b>	<b>Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue</b>

**Health System Accountability and Performance**

Division  
Performance Improvement and Compliance Branch  
Division de la responsabilisation et de la  
performance du système de santé  
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**Public Copy/Copie du public**

Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
May 9, Jun 4, 2012	2012_092203_0010	Complaint

**Licensee/Titulaire de permis**

DEVONSHIRE ERIN MILLS INC.  
195 DUFFERIN AVENUE, SUITE 800, LONDON, ON, N6A-1K7

**Long-Term Care Home/Foyer de soins de longue durée**

LANARK HEIGHTS LONG TERM CARE CENTRE  
46 LANARK CRESCENT, KITCHENER, ON, N2N-2Z8

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

CARMEN PRIESTER (203)

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with The Administrator, Assistant Director of Care, Environmental Supervisor, Registered Nurses, Registered Practical Nurses, Personal Support workers, Housekeepers, Laundry staff.

During the course of the inspection, the inspector(s) Reviewed clinical records, observed resident care, reviewed maintenance records, reviewed Policies and Procedures related to L#000293-12

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control

There are no findings of Non-Compliance as a result of this inspection.

**NON-COMPLIANCE / NON-RESPECT DES EXIGENCES**



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foyers de soins de longue**

**Legend**

WN – Written Notification  
VPC – Voluntary Plan of Correction  
DR – Director Referral  
CO – Compliance Order  
WAO – Work and Activity Order

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

**Legendé**

WN – Avis écrit  
VPC – Plan de redressement volontaire  
DR – Aiguillage au directeur  
CO – Ordre de conformité  
WAO – Ordres : travaux et activités

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 4th day of June, 2012

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**