

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: January 23, 2026

Inspection Number: 2026-1401-0001

Inspection Type:

Critical Incident
Follow up

Licensee: Steeves & Rozema Enterprises Limited

Long Term Care Home and City: Lanark Heights Long Term Care Centre,
Kitchener

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 19 - 23, 2026

The following intake(s) were inspected:

- Intake: #00163830 - Follow-up related to plan of care
- Intake: #00163831 - Follow-up related to duty to protect
- Intake: #00163832 - Follow-up related to falls prevention and management
- Intake: #00165416 - related to resident death
- Intake: #00165655 - related to resident fall with injury

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #002 from Inspection #2025-1401-0004 related to FLTCA, 2021, s. 6 (7)

Order #001 from Inspection #2025-1401-0004 related to FLTCA, 2021, s. 24 (1)

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Order #003 from Inspection #2025-1401-0004 related to O. Reg. 246/22, s. 53 (1) 1.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Food, Nutrition and Hydration
Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.