

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: April 8, 2026

Inspection Number: 2026-1401-0002

Inspection Type:

Critical Incident

Licensee: Steeves & Rozema Enterprises Limited

Long Term Care Home and City: Lanark Heights Long Term Care Centre,
Kitchener

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 31, 2026 and April 1, 2, 7, 8, 2026.

The following intake(s) were inspected:

- Intake: #00168708 - Related to unexpected death of a resident.
- Intake: #00172543 - Related to fall of a resident resulting in an injury.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Palliative Care
Falls Prevention and Management

INSPECTION RESULTS

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.