



**Ministry of Health and Long-Term Care**

**Ministère de la Santé et des Soins de longue durée**

**Inspection Report under the Long-Term Care Homes Act, 2007**

**Rapport d'inspection sous la Loi de 2007 sur les foyers de soins de longue durée**

**Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch**

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**Division de la responsabilisation et de la performance du système de santé  
Direction de l'amélioration de la performance et de la conformité**

**Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Dec 18, 2012	2012_171155_0020	L-001678-12	Complaint

**Licensee/Titulaire de permis**

DEVONSHIRE ERIN MILLS INC.  
195 DUFFERIN AVENUE, SUITE 800, LONDON, ON, N6A-1K7

**Long-Term Care Home/Foyer de soins de longue durée**

LANARK HEIGHTS LONG TERM CARE CENTRE  
46 LANARK CRESCENT, KITCHENER, ON, N2N-2Z8

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

SHARON PERRY (155)

**Inspection Summary/Résumé de l'inspection**

**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): December 13, 2012.**

**During the course of the inspection, the inspector(s) spoke with Administrator, Director of Care, RAI Manager, 2 Registered Practical Nurses, 2 Personal Support Workers, and 6 Residents.**

**During the course of the inspection, the inspector(s) toured two resident living areas, checked call bell system, reviewed call bell activity logs, reviewed infection control policies, reviewed resident clinical records, and observed care provided to residents.**

**The following Inspection Protocols were used during this inspection:**



Infection Prevention and Control
Safe and Secure Home

There are no findings of Non-Compliance as a result of this inspection.

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Table with 2 columns: Legend and Legendé. Legend includes WN (Written Notification), VPC (Voluntary Plan of Correction), DR (Director Referral), CO (Compliance Order), WAO (Work and Activity Order). Legendé includes Avis écrit, Plan de redressement volontaire, Aiguillage au directeur, Ordre de conformité, Ordres : travaux et activités. The table also contains text describing non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) and the corresponding non-respect of requirements under the Loi de 2007 sur les foyers de soins de longue durée (LFSLD).



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soins de longue durée

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Issued on this 18th day of December, 2012

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

A handwritten signature in cursive script, appearing to read "Sharon Perry".