



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévues le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de  
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Licensee Copy/Copie du Titulaire  Public Copy/Copie Public

<b>Date(s) of inspection/Date de l'inspection</b> September 28, 2010	<b>Inspection No/ d'inspection</b> 2010_174_2835_28Sept162611	<b>Type of Inspection/Genre d'inspection</b> Complaint Log # TO0528
<b>Licensee/Titulaire</b> Orillia Long term Care Centre Ltd. 689 Yonge Street Midland, ON L4R 2E1		
<b>Long-Term Care Home/Foyer de soins de longue durée</b> Leacock Care Centre 25 Museum Drive Orillia ON L3V 7T9		
<b>Name of Inspector(s)/Nom de l'inspecteur(s)</b> Nancy Bailey (ID# 174)		
<b>Inspection Summary/Sommaire d'inspection</b>		

The purpose of this inspection was to conduct a complaint inspection.

During the course of the inspection, the inspector spoke with: Administrator, Director of Care, Corporate representative, registered and non-registered staff.

During the course of the inspection, the inspector: reviewed the clinical record of an identified resident.

The following Inspection Protocols were used in part or in whole during this inspection:

Admission Process Inspection Protocol  
 Complaint and Reporting Inspection Protocol  
 Dignity, Choice and Privacy Inspection Protocol  
 Personal Support Services Inspection Protocol

Findings of Non-Compliance were found during this inspection. The following action was taken:

1 WN

### NON-COMPLIANCE / (Non-respectés)

#### Definitions/Définitions

WN – Written Notifications/Avis écrit  
 VPC – Voluntary Plan of Correction/Plan de redressement volontaire  
 DR – Director Referral/Régisseur envoyé  
 CO – Compliance Order/Ordres de conformité  
 WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

**WN #1:** The Licensee has failed to comply with O. Reg.79/10, s.24(4)

The licensee shall ensure that the care set out in the plan of care is based on an assessment of the resident and the needs and preferences of that resident and on the assessment, reassessment and information provided by the placement co-ordinator under section 44 of the Act.

#### Findings:

1. The initial 24-hour plan of care for an identified resident can not be found in the clinical record.
2. The plan of care for an identified resident does not provide direction to staff.

**Inspector ID #:** 174



Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
Title:	Date:	Date of Report: (if different from date(s) of inspection).