

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District
159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Public Report

Report Issue Date: February 12, 2026
Inspection Number: 2026-1320-0002
Inspection Type: Complaint
Licensee: Orillia Long Term Care Centre Inc.
Long Term Care Home and City: Leacock Care Centre, Orillia

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 9-12, 2026

The following intake(s) were inspected:

- One intake: Complaint re: care concerns of a resident.
- One intake: Complaint re: care concerns of a resident.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Skin and Wound Prevention and Management
Food, Nutrition and Hydration
Medication Management
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Plan of Care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (7)

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

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When a resident was served their meals on a specific day, they were not provided the required interventions as is indicated in their plan of care.

Sources: Resident electronic records, meal service observations, interviews with staff, the home's policy titled LTC Meal Service, last reviewed November 2025.

WRITTEN NOTIFICATION: Medication Management

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 123 (2)

Medication management system

s. 123 (2) The licensee shall ensure that written policies and protocols are developed for the medication management system to ensure the accurate acquisition, dispensing, receipt, storage, administration, and destruction and disposal of all drugs used in the home.

When administering as needed (PRN) medications to a resident, the home did not comply with their policy "LTC Administration of Medications including PRN Medications."

Sources: Resident electronic records, the home's policy "LTC Administration of Medications Including PRN Medications" last revised December 22, 2025; and interviews with staff.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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