



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévues le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Toronto Service Area Office
55 St. Clair Avenue West, 8th Floor
Toronto ON M4V 2Y7

Bureau régional de services de Toronto
55, avenue St. Clair Ouest, 8^{ième} étage
Toronto, ON M4V 2Y7

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

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Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection January 12, 2011	Inspection No/ d'inspection 2011_174_2835_12Jan114834	Type of Inspection/Genre d'inspection Other
Licensee/Titulaire Orillia Long Term Care Centre Inc. 689 Yonge Street, Midland ON L4R 2E1		
Long-Term Care Home/Foyer de soins de longue durée Leacock Care Centre 25 Museum Drive Orillia ON L3Y 7T9		
Name of Inspector(s)/Nom de l'inspecteur(s) Nancy Bailey #174		

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct an other inspection.

During the course of the inspection, the inspector spoke with: Administrator, Director of Care, Corporate representatives, Environmental Staff

During the course of the inspection, the inspector(s): monitored an area in Unit 2 where floor was being stripped.

The following Inspection Protocols were used in part or in whole during this inspection:
Safe and Secure Home Inspection Protocol

Findings of Non-Compliance were found during this inspection. The following action was taken:

- 1 WN
- 1 CO: CO # 001

Corrected Non-Compliance is listed in the section titled Corrected Non-Compliance

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with Long Term Care Homes Act 2007, c.8, s.5
 Every licensee of a long- term care home shall ensure that the home is a safe and secure environment for its residents. 2007, c.8, s.5

Findings:

- At 1030 on January 12, 2011 in home area 2 – flooring in front of the home are entrance door and dining room was being stripped of wax by 2 home staff. The area was not secured to prevent injury to residents. One side of the area was stripped but was not allowed to fully dry before the second side of the area was also stripped leaving pockets of wet areas throughout the designated area creating potential slip hazards to residents.
- At 1030 on January 12, 2011 in Home area 2, the electrical cord of the machine used to strip the flooring was spread across the area creating a potential trip hazard.

Inspector ID #: 174

Additional Required Actions:

CO # - 001 was served on the licensee. Refer to the "Order(s) of the Inspector" form.

CORRECTED NON-COMPLIANCE Non-respects à Corrigé

REQUIREMENT EXIGENCE	TYPE OF ACTION/ORDER	ACTION/ ORDER #	INSPECTION REPORT #	INSPECTOR ID #
LTCHA, 2007, S.O. 2007 c. 8, s.5	CO	001	2011_174_2835_12Jan114834	174



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d'inspection prévue
le *Loi de 2007 les
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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
Title:	Date:
Date of Report: (if different from date(s) of inspection).	



Order(s) of the Inspector

Pursuant to section 153 and/or section 154 of the
Long-Term Care Homes Act, 2007, S.O. 2007, c.8

	<input type="checkbox"/> Licensee Copy/Copie du Titulaire	<input checked="" type="checkbox"/> Public Copy/Copie Public
Name of Inspector:	Nancy Bailey	Inspector ID # 174
Log #:	T065	
Inspection Report #:	2011_174_2835_12Jan114834	
Type of Inspection:	Other	
Date of Inspection:	January 12, 2011	
Licensee:	Orillia Long Term Care Centre Inc., 689 Yonge Street, Midland, ON L4R 2E1	
LTC Home:	Leacock Care Centre, 25 Museum Drive, Orillia, ON L3V 7T9	
Name of Administrator:	Judy Maltais	

To Orillia Long Term Care Centre Inc., you are hereby required to comply with the following order(s) by the date(s) set out below:

Order #:	001	Order Type:	Compliance Order, Section 153 (1)(a)
Pursuant to: LTCHA, 2007, S.O. 2007, c.8, s. 5. Every licensee of a long-term care home shall ensure that the home is a safe and secure environment for its residents. 2007, c.8, s.5.			
Order: 1. The licensee shall ensure the area being stripped on Unit 2 is safe and secure from potential slip and tripping hazards.			
Grounds: 1. At 1030 on January 12, 2011 common area flooring in front of a home area entrance door and dining room was being stripped of wax by home staff. The area was not secured to prevent injury to residents. One side of the area was stripped but was not allowed to fully dry before the second side of the area was also stripped leaving pockets of wet areas throughout the designated area creating potential slip hazards to residents. 2. At 1030 on January 12, 2011 in Home Area Unit 2, the electrical cord of the machine used to strip the flooring was spread across the area creating a potential trip hazard.			
This order must be complied with by:		Immediately	



REVIEW/APEAL INFORMATION

TAKE NOTICE:

The Licensee has the right to request a review by the Director of this (these) Order(s) and to request that the Director stay this(these) Order(s) in accordance with section 163 of the *Long-Term Care Homes Act, 2007*.

The request for review by the Director must be made in writing and be served on the Director within 28 days from the day the order was served on the Licensee.

The written request for review must include,

- (a) the portions of the order in respect of which the review is requested;
- (b) any submissions that the Licensee wishes the Director to consider; and
- (c) an address for service for the Licensee.

The written request for review must be served personally, by registered mail or by fax upon:

Director
 c/o Appeals Clerk
 Performance Improvement and Compliance Branch
 Ministry of Health and Long-Term Care
 55 St. Clair Ave. West
 Suite 800, 8th floor
 Toronto, ON M4V 2Y2
 Fax: 416-327-7603

When service is made by registered mail, it is deemed to be made on the fifth day after the day of mailing and when service is made by fax, it is deemed to be made on the first business day after the day the fax is sent. If the Licensee is not served with written notice of the Director's decision within 28 days of receipt of the Licensee's request for review, this(these) Order(s) is(are) deemed to be confirmed by the Director and the Licensee is deemed to have been served with a copy of that decision on the expiry of the 28 day period.

The Licensee has the right to appeal the Director's decision on a request for review of an Inspector's Order(s) to the Health Services Appeal and Review Board (HSARB) in accordance with section 164 of the *Long-Term Care Homes Act, 2007*. The HSARB is an independent group of members not connected with the Ministry. They are appointed by legislation to review matters concerning health care services. If the Licensee decides to request a hearing, the Licensee must, with 28 days of being served with the notice of the Director's decision, mail or deliver a written notice of appeal to both:

Health Services Appeal and Review Board and the
 Attention Registrar
 151 Bloor Street West
 9th Floor
 Toronto, ON
 M5S 2T5

Director
 c/o Appeals Clerk
 Performance Improvement and Compliance Branch
 55 St. Claire Avenue, West
 Suite 800, 8th Floor
 Toronto, ON M4V 2Y2
 Fax: 416-327-7603

Upon receipt, the HSARB will acknowledge your notice of appeal and will provide instructions regarding the appeal process. The Licensee may learn more about the HSARB on the website www.hsarb.on.ca.

Issued on this day of , 2010.	
Signature of Inspector:	
Name of Inspector:	
Service Area Office:	



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