



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**

**Division des foyers de soins de
longue durée
Inspection de soins de longue durée**

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Public Copy/Copie du public

Report Date(s) / Date(s) du rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Jun 29, 2017	2017_508137_0014	010979-17	Complaint

Licensee/Titulaire de permis

MERITAS CARE CORPORATION
567 VICTORIA AVENUE WINDSOR ON N9A 4N1

Long-Term Care Home/Foyer de soins de longue durée

FRANKLIN GARDENS LONG TERM CARE HOME
24 FRANKLIN ROAD LEAMINGTON ON N8H 4B7

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

MARIAN MACDONALD (137)

Inspection Summary/Résumé de l'inspection



The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): June 26 - 28, 2017

The following Critical Incident System (CIS) reports were also completed concurrently during this inspection:

Transferring and Positioning

CIS 2602-000006-17 / Log # 002829-17

Falls Prevention

CIS 2602-000002-17 / Log # 001673-17

CIS 2602-000004-17 / Log # 002411-17

CIS 2602-000007-17 / Log # 003719-17

CIS 2602-000009-17 / Log # 004382-17

CIS 2602-000014-17 / Log # 008441-17

Resident to Resident Abuse

CIS 2602-000022-16 / Log # 022408-16

CIS 2602-000024-16 / Log # 023506-16

CIS 2602-000026-16 / Log # 029345-16

CIS 2602-000026-16 / Log # 029843-16

CIS 2602-000043-16 / Log # 035052-16

CIS 2602-000001-17 / Log # 001456-17

CIS 2602-000005-17 / Log # 002691-17

CIS 2602-000010-17 / Log # 004252-17

CIS 2602-000016-17 / Log # 009000-17

During the course of the inspection, the inspector(s) spoke with Administrator, Director of Care, one Registered Practical Nurse and three Personal Support Workers.

The Inspector also observed dining service, care provision, reviewed resident clinical records, internal investigative notes, education/training records and relevant policies.

The following Inspection Protocols were used during this inspection:



Prevention of Abuse, Neglect and Retaliation Safe and Secure Home

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend

WN – Written Notification

VPC – Voluntary Plan of Correction

DR – Director Referral

CO – Compliance Order

WAO – Work and Activity Order

Legendé

WN – Avis écrit

VPC – Plan de redressement volontaire

DR – Aiguillage au directeur

CO – Ordre de conformité

WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



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Issued on this 29th day of June, 2017

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.