



Ministry of Health and Long-Term Care

Ministère de la Santé et des Soins de longue durée

Inspection Report under the Long-Term Care Homes Act, 2007

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Health System Accountability and Performance Division  
 Performance Improvement and Compliance Branch  
 Division de la responsabilisation et de la performance du système de santé  
 Direction de l'amélioration de la performance et de la conformité

London Service Area Office  
 291 King Street, 4th Floor  
 LONDON, ON, N6B-1R8  
 Telephone: (519) 675-7680  
 Facsimile: (519) 675-7685

Bureau régional de services de London  
 291, rue King, 41<sup>ème</sup> étage  
 LONDON, ON, N6B-1R8  
 Téléphone: (519) 675-7680  
 Télécopieur: (519) 675-7685

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Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
Oct 24, Nov 23, 2011	2011_022190_0038	Critical Incident

**Licensee/Titulaire de permis**

MERITAS CARE CORPORATION  
 567 VICTORIA AVENUE, WINDSOR, ON, N9A-4N1

**Long-Term Care Home/Foyer de soins de longue durée**

FRANKLIN GARDENS LONG TERM CARE HOME  
 24 FRANKLIN ROAD, LEAMINGTON, ON, N8H-4B7

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

SANDRA FYSH (190)

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct a Critical Incident inspection.

During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Care and Registered Nurse.

During the course of the inspection, the inspector(s) reviewed the clinical record of one resident and observed the room and common areas.

The following Inspection Protocols were used during this inspection:

Hospitalization and Death

Findings of Non-Compliance were found during this inspection.

**NON-COMPLIANCE / NON-RESPECT DES EXIGENCES**

Legend	Legendé
WN – Written Notification	WN – Avis écrit
VPC – Voluntary Plan of Correction	VPC – Plan de redressement volontaire
DR – Director Referral	DR – Aiguillage au directeur
CO – Compliance Order	CO – Ordre de conformité
WAO – Work and Activity Order	WAO – Ordres : travaux et activités



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Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 6. Plan of care Specifically failed to comply with the following subsections:

- s. 6. (1) Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out, (a) the planned care for the resident; (b) the goals the care is intended to achieve; and (c) clear directions to staff and others who provide direct care to the resident. 2007, c. 8, s. 6 (1).

Findings/Faits saillants :

- 1. A resident had asked to have two bedrails up after an initial fall, but no changes were made to the plan of care, nor were there progress notes indicating that two siderails were in use. 2. Progress note states "Wants both bed rails up - put up at that time".

Issued on this 23rd day of November, 2011

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Handwritten signature of Sandra Fyfe