

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: March 14, 2024	
Inspection Number: 2024-1113-0001	
Inspection Type: Complaint Critical Incident	
Licensee: DTOC Long Term Care LP, by its general partner, DTOC Long Term Care MGP (a general partnership) by its partners, DTOC Long Term Care GP Inc. and Arch Venture Holdings Inc.	
Long Term Care Home and City: Franklin Gardens Long Term Care Home, Leamington	
Lead Inspector Cassandra Taylor (725)	Inspector Digital Signature
Additional Inspector(s) Inspector Dante De Benedictis (000818) was present during this inspection.	

INSPECTION SUMMARY

<p>The inspection occurred onsite on the following date(s): March 11 - 13, 2024</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> Complaint Intake: #00101183 - relating to allegations of neglect of care. Critical Incident (CI) Intake: #00110641 - CI #2602-000005-24 - relating to falls prevention and management.
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The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Skin and Wound Prevention and Management
- Infection Prevention and Control
- Pain Management
- Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.