

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: October 16, 2025

Inspection Number: 2025-1113-0003

Inspection Type:

Complaint

Licensee: DTOC Long Term Care LP, by its general partner, DTOC Long Term Care MGP (a general partnership) by its partners, DTOC Long Term Care GP Inc. and Arch Venture Holdings Inc.

Long Term Care Home and City: Franklin Gardens Long Term Care Home, Leamington

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: October 15, 16, 2025

The following intake was inspected:

- Intake #00156058 - complaint related to resident care

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Skin and Wound Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Skin and Wound Program

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (i)

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Skin and wound care

- s. 55 (2) Every licensee of a long-term care home shall ensure that,
- (b) a resident exhibiting altered skin integrity, including skin breakdown, pressure injuries, skin tears or wounds,
 - (i) receives a skin assessment by an authorized person described in subsection (2.1), using a clinically appropriate assessment instrument that is specifically designed for skin and wound assessment,

The licensee has failed to ensure that an initial skin assessment using a clinically appropriate assessment instrument was completed when a resident exhibited altered skin integrity. A review of the resident's clinical records indicated that an initial assessment was not completed on the area of impairment.

Sources: Resident clinical records and interview with Registered Practical Nurse.