



Ministry of Health and  
Long-Term Care

Inspection Report under  
the Long-Term Care  
Homes Act, 2007

Ministère de la Santé et des  
Soins de longue durée

Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée

Health System Accountability and  
Performance Division  
Performance Improvement and  
Compliance Branch

Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la  
performance et de la conformité

London Service Area Office  
291 King Street, 4th Floor  
LONDON, ON, N6B-1R8  
Telephone: (519) 675-7680  
Facsimile: (519) 675-7685

Bureau régional de services de  
London  
291, rue King, 4<sup>ième</sup> étage  
LONDON, ON, N6B-1R8  
Téléphone: (519) 675-7680  
Télécopieur: (519) 675-7685

### Public Copy/Copie du public

Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Mar 19, 2014	2014_257518_0007	L-000091-14	Critical Incident System

#### Licensee/Titulaire de permis

MERITAS CARE CORPORATION  
567 VICTORIA AVENUE, WINDSOR, ON, N9A-4N1

#### Long-Term Care Home/Foyer de soins de longue durée

FRANKLIN GARDENS LONG TERM CARE HOME  
24 FRANKLIN ROAD, LEAMINGTON, ON, N8H-4B7

#### Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

ALISON FALKINGHAM (518)

#### Inspection Summary/Résumé de l'inspection



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des  
Soins de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): February 26, 2014**

**During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Care, the Manager of Environmental services, five staff members and four residents.**

**During the course of the inspection, the inspector(s) reviewed the home's Policies and Procedures regarding Infection Control, Outbreak Management Nursing and Environmental Services, infection surveillance program, line listing documents and reports to Public Health and educational materials regarding infection control, hand washing and attendance at these training seminars.**

**The following Inspection Protocols were used during this inspection:  
Infection Prevention and Control**

**Findings of Non-Compliance were found during this inspection.**



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 229. Infection prevention and control program**

**Specifically failed to comply with the following:**

**s. 229. (2) The licensee shall ensure, (d) that the program is evaluated and updated at least annually in accordance with evidence-based practices and, if there are none, in accordance with prevailing practices; and O. Reg. 79/10, s. 229 (2).**

**s. 229. (4) The licensee shall ensure that all staff participate in the implementation of the program. O. Reg. 79/10, s. 229 (4).**

**Findings/Faits saillants :**



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

1. The licensee shall ensure the Infection Prevention and Control program is evaluated and updated at least annually. r. 229. (2) (d)

Review of Infection Control Policy reveals:

-policy and procedure manual regarding outbreak management states the last review was February 2004.

-the Director of Care confirms that all policy and procedures are reviewed annually by the designated infection control nurse but there is no documentation to support this. [s. 229. (2) (d)]

2. The licensee shall ensure all staff participate in the implementation of the infection control program. r. 229. (4)

Feb 26, 2014 - 09:59 February 26, 2014 0920

Observation in south dining room reveals:

-staff observed and spoken to while feeding residents, no staff member used hand sanitizer between residents during this observation.

-medication nurse did not use hand sanitizer between residents during this observation.

Observation in North Dining room reveals:

-staff observed and spoken to during this time and no one used hand sanitizer between residents.

Feb 26, 2014 - 09:41 February 26, 2014 0930

Observation North Tub Room reveals:

-rusted safety pin on shower stall floor with rust staining to the plastic

-partially consumed coffee in a coffee cup open on a wire shelf [s. 229. (4)]

---



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des  
Soins de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Issued on this 19th day of March, 2014**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

*Alison Spence Falkingham*