Ontario

Inspection Report Under the
Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

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Original Public Report

Report Issue Date: October 28, 2022	
Inspection Number: 2022-1566-0002	
Inspection Type: Complaint Critical Incident System	
Licensee: Corporation of the County of Grey	
Long Term Care Home and City: Lee Manor Home, Owen Sound	
Lead Inspector Katy Harrison (766)	**Inspector Digital Signature** Kathryn Harrison Digitally signed by Kathryn Harrison Date: 2022.10.28 11:44:21 -04'00'
Additional Inspector(s) Gabriella Del Principe (741734)	

INSPECTION SUMMARY

The Inspection occurred on the following date(s):
October 17-21, 2022

The following intake(s) were inspected during this Complaint inspection:
- Intake #00005022 - complaint related to multiple care concerns

The following intake(s) were inspected during this Critical Incident System (CIS) inspection:
- Intake #00005601, related to medications

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Medication Management
Infection Prevention and Control
Admission, Absences and Discharge

INSPECTION RESULTS

WRITTEN NOTIFICATION: Failure to follow plan of care

NC # Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.
Non-compliance with: FLTCA, 2021, s. 6 (7)

The licensee has failed to ensure that staff followed the plan of care, specifically related to the administration of medications to Resident #001.

Rationale and Summary

On a specified date, Registered Nurse (RN) #102 administered medications to resident #001 not according to their plan of care. RN #102 confirmed this in an interview.

The Physician assessed the resident the next day and determined that there was no injury to the resident. When asked, the resident stated that it was a one-off incident.

Resident #001 could have been harmed when their medication was not administered as per their plan of care.

Sources: Care plan, progress notes, and interviews with Registered Nurse #102, other staff, and Resident #001.

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