

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: July 9, 2025

Inspection Number: 2025-1566-0003

Inspection Type:

Critical Incident

Licensee: Corporation of the County of Grey

Long Term Care Home and City: Lee Manor Home, Owen Sound

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 2-4, 7-9, 2025

The following intake(s) were inspected:

- Intake #00147686, intake #00149325, intake #00150077, and intake #00151413 were related to infection prevention and control;
- Intake #00147797 was related to prevention of abuse and neglect; and
- Intake #00149314 was related to medication management.

The following **Inspection Protocols** were used during this inspection:

Medication Management
Infection Prevention and Control
Prevention of Abuse and Neglect

INSPECTION RESULTS

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WRITTEN NOTIFICATION: Infection Prevention and Control

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

The licensee has failed to ensure that the Infection Prevention and Control (IPAC) Standard for Long-Term Care Homes issued by the Director was complied with.

A staff member was observed not wearing part of the the required personal protective equipment (PPE) in a resident's room that had additional precautions in place as indicated on the signage outside their room. In addition, a PSW was observed donning PPE in the incorrect sequence entering a resident's room with additional precautions in place.

Sources: Observations, interview with IPAC lead, and Additional Precautions policy.

WRITTEN NOTIFICATION: Police Notification

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 105

Police notification

s. 105. Every licensee of a long-term care home shall ensure that the appropriate police service is immediately notified of any alleged, suspected or witnessed incident of abuse or neglect of a resident that the licensee suspects may constitute a criminal offence. O. Reg. 246/22, s. 105, 390 (2).

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A Critical Incident System (CI) Report was submitted related to alleged sexual abuse of a resident. The DOC said that the police had not been notified following the incident by the manager on call.

Sources: Ministry of Long Term Care Infoline report, CI report, and interview with staff.