



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévue le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**

Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

**Ministère de la Santé et des Soins de  
longue durée**

Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
conformité

Toronto Service Area Office  
55 St. Clair Avenue West, 8<sup>th</sup> Floor  
Toronto ON M4V 2Y7

Telephone: 416-325-9297  
1-866-311-8002

Facsimile: 416-327-4486

Bureau régional de services de Toronto  
55, avenue St. Clair Ouest, 8<sup>me</sup> étage  
Toronto, ON M4V 2Y7

Téléphone: 416-325-9297  
1-866-311-8002

Télécopieur: 416-327-4486

Licensee Copy/Copie du Titulaire       Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
April 21, 26, 27, 2011	2011_125_2584_21Apr101944	Complaint T-2591-10
<b>Licensee/Titulaire</b>		
Leisureworld Senior Care LP on Behalf of 2063412,		
<b>Long-Term Care Home/Foyer de soins de longue durée</b>		
Leisureworld Barrie, 130 Owen Street, Barrie Ontario, L4M 3H7		
<b>Name of Inspector/Nom de l'inspecteur</b>		
Marsha Hardwick, 125		
<b>Inspection Summary/Sommaire d'inspection</b>		



Ministry of Health and  
Long-Term Care

Ministère de la Santé et  
des Soins de longue durée

Inspection Report  
under the *Long-  
Term Care Homes  
Act, 2007*

Rapport  
d'inspection prévue  
le *Loi de 2007 les  
foyers de soins de  
longue durée*

The purpose of this inspection was to conduct a complaint inspection regarding fluid intake, skin care and oral care.

During the course of the inspection, the inspector spoke with:

- Administrator
- Director of Care
- Registered Dietitian
- Food Services Supervisor
- Dietary Aides
- Charge Nurse
- Registered Nurse
- Personal Care Aides

During the course of the inspection the inspector reviewed:

- A resident's health record
- Policy and procedures.

The following Inspection Protocols were used:

- Nutrition and Hydration Inspection Protocol
- Skin and Wound Care Inspection Protocol

Findings of Non-Compliance were found during this inspection. The following action was taken:

[2] WN

## NON- COMPLIANCE / (Non-respectés)

### Definitions/Définitions

WN – Written Notifications/Avis écrit

VPC – Voluntary Plan of Correction/Plan de redressement volontaire

DR – Director Referral/Référencement du directeur

CO – Compliance Order/Ordre de conformité

WAO – Work and Activity Order/Ordre: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constitue un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.



Ministry of Health and  
Long-Term Care

Ministère de la Santé et  
des Soins de longue durée

Inspection Report  
under the *Long-  
Term Care Homes  
Act, 2007*

Rapport  
d'inspection prévue  
le *Loi de 2007 les  
foyers de soins de  
longue durée*

**WN #1:** The licensee has failed to comply with O. Reg. 79/10, s.8 (1) (a) (b). Where the Act or this Regulation requires the licensee of a long-term care home to have, institute or otherwise put in place any plan, policy, protocol, procedure, strategy or system, the licensee is required to ensure that the plan, policy, protocol, procedure, strategy or system,

- (a) is in compliance with and is implemented in accordance with all applicable requirements under the Act; and
- (b) is complied with.

**Findings:**

- A resident was not identified at risk for inadequate hydration.
- Identified reports indicated an interdisciplinary hydration management program was not initiated.

**WN #2:** The licensee has failed to comply with LTCHA, 2007 S.O. 2007 s. 6 (10) (b). The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time when,  
(b) the resident's care needs change or care set out in the plan is no longer necessary.

**Findings:**

- An identified resident's plan of care was not revised when care needs change.
- The written plan of care did not include the identification of specific care interventions.

Signature of Licensee or Representative of Licensee  
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division  
representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.

Title:

Date:

Date of Report: (if different from date(s) of inspection).