

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**

609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

## Public Report

**Report Issue Date:** February 19, 2026

**Inspection Number:** 2026-1395-0002

**Inspection Type:**

Complaint

**Licensee:** 2063415 Ontario Limited as General Partner of 2063415 Investment LP

**Long Term Care Home and City:** Maple Grove Community, Brampton

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 12, 13, 19, 2026.  
The inspection occurred offsite on the following date(s): February 17, 18, 2026.

The following intake(s) were inspected:

- Intake: #00169560 - Complaint regarding resident care.

The following **Inspection Protocols** were used during this inspection:

Prevention of Abuse and Neglect  
Palliative Care

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Complaints procedure — licensee

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

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**Non-compliance with: FLTCA, 2021, s. 26 (1) (c)**

Complaints procedure — licensee

s. 26 (1) Every licensee of a long-term care home shall,

(c) immediately forward to the Director any written complaint that it receives concerning the care of a resident or the operation of a long-term care home in the manner set out in the regulations, where the complaint has been submitted in the format provided for in the regulations and complies with any other requirements that may be provided for in the regulations.

The home received a written complaint about the care of a resident, and it was not forwarded to the Director.

**Sources:** the home's policies related to abuse and neglect of residents and complaints, the home's complaints binder, review of the Long-Term Care Home's Portal, and interviews with staff.

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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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