



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Hamilton Service Area Office
119 King Street West, 11th Floor
Hamilton ON L8P 4Y7

Bureau régional de services de Hamilton
119, rue King Ouest, 11^{ième} étage
Hamilton ON L8P 4Y7

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Telephone: 905-546-8294
Facsimile: 905-546-8255

Téléphone: 905-546-8294
Télécopieur: 905-546-8255

<input type="checkbox"/> Licensee Copy/Copie du Titulaire		<input checked="" type="checkbox"/> Public Copy/Copie Public
Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
October 25 and 26, 2010	2010_147_2887_25Oct151929	Complaint – H-01755
Licensee/Titulaire 2063415 Ontario Limited as General Partner of 2063415 Investment LP 302 Town Centre Blvd. Suite #200 Markham, ON L3R 0E8		
Long-Term Care Home/Foyer de soins de longue durée Leisureworld Brampton Woods 9257 Goreway Drive Brampton, ON L6P 0N5		
Name of Inspector Laleh Newell - #147		
Inspection Summary/Sommaire d'inspection		

The purpose of this inspection was to conduct a Complaint inspection

During the course of the inspection, the inspector spoke with:

- Director of Care and Administrator.

During the course of the inspection, the inspector:

- Reviewed home's documentation related to the refusal for admission.

Findings of Non-Compliance were found during this inspection. The following action was taken:

[2] WN
[1]VPC

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1 The Licensee has failed to comply with – LTCHA, 2007, S.O. 2007, c.8, s. 44(9)(b)
 (9) If the licensee withholds approval for admission, the licensee shall give to persons described in subsection (10) a written notice setting out,
 b) a detailed explanation of the supporting facts, as they relate both to the home and to the applicant's condition and requirements for care;

Findings:

1. An identified applicant's admission to the home was refused on August 4, 2010 due to the licensee having several other residents with "extreme challenging behaviours" and not being able to manage the resident's "moderate to severe cognitive impairment". The home failed to provide detailed explanation related to the supporting facts as it related to both the home and to the applicant. The resident was subsequently admitted to the home in 2010.

Inspector ID #: 147

WN #2 The Licensee has failed to comply with – LTCHA, 2007, S.O. 2007, c. 8, s. 44(10)(1) and (2)
 (10) The persons referred to in subsection (9) are the following:
 1. The applicant.
 2. The Director.

Findings:

1. An identified resident's admission to the home was refused on August 4, 2010 due to the licensee having several other residents with "extreme challenging behaviours" and not being able to manage the resident's "moderate to severe cognitive impairment". However, the home failed to communicate this information in writing to the applicant and the Director. The resident was subsequently admitted to the home in 2010.

Inspector ID #: 147

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure all refusals for admission are communicated to the applicant and the director, to be implemented voluntarily.

[Signature of Licensee or Representative of Licensee
 Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
 representative/Signature du (de la) représentant(e) de la Division de la
 responsabilisation et de la performance du système de santé.

Title: **Date:**

Updated - Aug 30/11
 Revised August 30, 2011 for the purpose of publication
Date of Report: (if different from date(s) of inspection).