

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**  
609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

## Amended Public Report Cover Sheet (A1)

<b>Amended Report Issue Date:</b> August 10, 2023	
<b>Original Report Issue Date:</b> August 4, 2023	
<b>Inspection Number:</b> 2023-1372-0007 (A1)	
<b>Inspection Type:</b> Critical Incident System	
<b>Licensee:</b> 2063414 Ontario Limited as General Partner of 2063414 Investment LP	
<b>Long Term Care Home and City:</b> Hawthorn Woods Care Community, Brampton	
<b>Amended By</b> Amanpreet Kaur Malhi (741128)	<b>Inspector who Amended Digital Signature</b>

## AMENDED INSPECTION SUMMARY

This report has been amended to:

- Add the intake numbers for critical incidents completed in the Inspection Summary field and,
- Rescind NC #002

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<b>Lead Inspector</b> Amanpreet Kaur Malhi (741128)	<b>Additional Inspector(s)</b>
<b>Amended By</b> Amanpreet Kaur Malhi (741128)	<b>Inspector who Amended Digital Signature</b>

## AMENDED INSPECTION SUMMARY

- This report has been amended to:
- Add the intake numbers for critical incidents completed in the Inspection Summary field and,
  - Rescind NC #002

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 19-21, 24-28, 2023 and August 1, 2023.

The following intake(s) were inspected:

- Intake #00021301, CI #2887-000006-23, related to COVID Outbreak
- Intake #00088616, CI #2887-000010-23, related to staff to resident verbal/emotional/ physical abuse.
- Intake #00090583, CI #2887-000012-23, related to falls

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- Intake: #00091806, CI #2887-000016-23, related to aspiration incident

The following intakes were completed in this inspection:

- Intake #00090109, CI #2887-000011-23 and intake #00091279, CI #2887-000014-23 were related to falls that resulted in an injury and a significant change in condition.

The following **Inspection Protocols** were used during this inspection:

Food, Nutrition and Hydration  
Infection Prevention and Control  
Prevention of Abuse and Neglect  
Falls Prevention and Management

## AMENDED INSPECTION RESULTS

### Non-Compliance Remedied

**Non-compliance** was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

#### **NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)**

O. Reg. 246/22, s. 268 (4) 3.

The licensee failed to ensure that the readily available hand hygiene products were not expired.

#### **Rationale and Summary**

On July 19, 2023, the hand hygiene products in certain areas of the home were expired.

IPAC lead #101 acknowledged that hand sanitizers were expired and said they were removed immediately.

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On July 28, 2023, hand hygiene products were made available at the home that were not expired.

**Sources:** Observations on July 19 and July 28, 2023, and Interview with IPAC lead #101

[741128]

Date Remedy Implemented: July 28, 2023

**(A1)**

**The following non-compliance(s) has been amended: NC #002**

## **WRITTEN NOTIFICATION: Infection prevention and control program**

**NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.**

Non-compliance with: O. Reg. 246/22, s. 102 (15) 2.