

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: January 14, 2026

Inspection Number: 2026-1372-0001

Inspection Type:

Critical Incident

Licensee: 2063414 Investment LP, by its general partner, 2063414 Ontario Limited

Long Term Care Home and City: Hawthorn Woods Community, Brampton

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 2, 6-9, 13-14, 2026.

The following intake(s) were inspected:

- Intake: #00161598, related to the prevention of abuse and neglect.
- Intake: #00164427, related to the prevention of abuse and neglect.

The following **Inspection Protocols** were used during this inspection:

Prevention of Abuse and Neglect

INSPECTION RESULTS

WRITTEN NOTIFICATION: Duty to protect

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

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Non-compliance with: FLTCA, 2021, s. 24 (1)

Duty to protect

s. 24 (1) Every licensee of a long-term care home shall protect residents from abuse by anyone and shall ensure that residents are not neglected by the licensee or staff.

A resident was left unattended on a toilet for approximately two hours and ten minutes before being discovered by staff.

Sources: Critical Incident Report, the Long-Term Care Home's (LTCH) assessments, policies, and internal investigation, and interviews with staff.

WRITTEN NOTIFICATION: Transferring and positioning techniques

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 40

Transferring and positioning techniques

s. 40. Every licensee of a long-term care home shall ensure that staff use safe transferring and positioning devices or techniques when assisting residents.

A staff member did not use safe transferring techniques when they assisted a resident to the toilet.

Sources: Critical Incident Report, the resident's plan of care, the LTCH's internal investigation and policies, and interview with staff.