



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des  
Soins de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Health System Accountability and  
Performance Division  
Performance Improvement and  
Compliance Branch**

**Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la  
performance et de la conformité**

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## **Public Copy/Copie du public**

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<b>Report Date(s) / Date(s) du rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Mar 30, 2015	2015_188168_0009	H-002222-15	Complaint

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### **Licensee/Titulaire de permis**

2063414 ONTARIO LIMITED AS GENERAL PARTNER OF 2063414 INVESTMENT LP  
302 Town Centre Blvd., Suite #200 TORONTO ON L3R 0E8

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### **Long-Term Care Home/Foyer de soins de longue durée**

LEISUREWORLD CAREGIVING CENTRE - BRANTFORD  
389 WEST STREET BRANTFORD ON N3R 3V9

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### **Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

LISA VINK (168)

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## **Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): March 27, 2015.**

**During the course of the inspection, the inspector(s) spoke with the Administrator, Food Services Manager (FSM), dietary aide, Occupational Health and Safety representative, personal support workers (PSW) and residents.**

**During this inspection the inspector observed the provision of care and services, toured the home, reviewed relevant documents including but not limited to: menu and therapeutic sheets, clinical records, admission agreements, resident charge statements and the admission package.**

**The following Inspection Protocols were used during this inspection:**

**Dignity, Choice and Privacy**

**Nutrition and Hydration**

**Personal Support Services**

**Resident Charges**

**During the course of this inspection, Non-Compliances were issued.**

**1 WN(s)**

**1 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Legendé</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

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**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 72. Food production**

**Specifically failed to comply with the following:**

**s. 72. (2) The food production system must, at a minimum, provide for, (d) preparation of all menu items according to the planned menu; O. Reg. 79/10, s. 72 (2).**

**Findings/Faits saillants :**

1. The licensee failed to ensure that the food production system included the preparation of all menu items according to the planned menu.

During the noon meal on March 27, 2015, desserts on the planned menu included fruited jello with whipped topping, or coconut pudding, for the regular diets and diet fruited jello with whipped topping, or diet vanilla pudding, for the modified diabetic diets. Residents on modified diabetic diets were not offered the modified diabetic dessert options during the meal service and were served regular dessert items. There were no diabetic desserts available, in the dining room, as confirmed the the PSW. Interview with the FSM confirmed that the home did not prepare the modified diabetic dessert menu items for the identified meal, as per the planned menu. [s. 72. (2) (d)]

***Additional Required Actions:***

***VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance ensure that the food production system includes the preparation of all menu items according to the planned menu, to be implemented voluntarily.***



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**Issued on this 30th day of March, 2015**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**