



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Health System Accountability and  
Performance Division  
Performance Improvement and  
Compliance Branch**

**Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la  
performance et de la conformité**

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**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

Bureau régional de services de  
Toronto  
5700, rue Yonge, 5e étage  
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**Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Mar 6, 2014	2014_318701_0007	186-14	Other

**Licensee/Titulaire de permis**

2063412 ONTARIO LIMITED AS GENERAL PARTNER OF 2063412 INVESTMENT  
LP  
302 Town Centre Blvd., Suite #200, MARKHAM, ON, L3R-0E8

**Long-Term Care Home/Foyer de soins de longue durée**

LEISUREWORLD CAREGIVING CENTRE - CREEDAN VALLEY  
143 MARY STREET, CREEMORE, ON, L0M-1G0

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

DAN WATERSTON (701)

**Inspection Summary/Résumé de l'inspection**



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**The purpose of this inspection was to conduct an Other inspection.**

**This inspection was conducted on the following date(s): February 20, 2014**

**During the course of the inspection, the inspector(s) spoke with the  
Administration Manager, the Director of Care, residents and substitute decision  
makers for residents.**

**During the course of the inspection, the inspector(s) examined the trust account  
transactions, bank statement and reconciliation of the trust account for  
December 2013, trust account audit opinion, resident files, resident billings  
including faxes sent to substitute decision makers, policies for trust accounts  
and resident charges, and the resident admission package.**

**The following Inspection Protocols were used during this inspection:**

**Resident Charges**

**Trust Accounts**

**Findings of Non-Compliance were found during this inspection.**



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**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

**Legend**

WN – Written Notification  
VPC – Voluntary Plan of Correction  
DR – Director Referral  
CO – Compliance Order  
WAO – Work and Activity Order

**Legendé**

WN – Avis écrit  
VPC – Plan de redressement volontaire  
DR – Aiguillage au directeur  
CO – Ordre de conformité  
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



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**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 241. Trust accounts**

**Specifically failed to comply with the following:**

**s. 241. (5) Every licensee shall establish a written policy and procedures for the management of resident trust accounts and the petty cash trust money, which must include,**

**(a) a system to record the written authorizations required under subsection (8); and O. Reg. 79/10, s. 241 (5).**

**(b) the hours when the resident, or the person acting on behalf of the resident, can make deposits to or withdrawals from the resident's funds in a trust account and make withdrawals from the petty cash trust money. O. Reg. 79/10, s. 241 (5).**

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**Findings/Faits saillants :**

1. The "Trust Accounts - General Operation" administrative policy does not include the hours when the resident, or the person acting on behalf of the resident, can make deposits to or withdrawals from the resident's funds in a trust account and make withdrawals from the petty cash trust money. This was confirmed with the Administration Manager. [s. 241. (5)]

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**Issued on this 6th day of March, 2014**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**