



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**

**Division des foyers de soins de
longue durée
Inspection de soins de longue durée**

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Report Date(s) / Date(s) du rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Apr 12, 2016	2016_413500_0005	009553-16	Complaint

Licensee/Titulaire de permis

2063414 ONTARIO LIMITED AS GENERAL PARTNER OF 2063414 INVESTMENT LP
302 Town Centre Blvd., Suite #200 TORONTO ON L3R 0E8

Long-Term Care Home/Foyer de soins de longue durée

LEISUREWORLD CAREGIVING CENTRE - ELLESMERE
1000 Ellesmere Road SCARBOROUGH ON M1P 5G2

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

NITAL SHETH (500)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): April 8, 9, 2016.

During the course of the inspection, the inspector(s) spoke with Administrator, interim Director of Care (DOC), Registered Practical Nurse (RPN), Personal Support Worker (PSW), and Family Members.

**The following Inspection Protocols were used during this inspection:
Minimizing of Restraining**



During the course of this inspection, Non-Compliances were issued.

- 1 WN(s)
- 1 VPC(s)
- 0 CO(s)
- 0 DR(s)
- 0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES	
<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Legendé</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>



WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 112. Prohibited devices that limit movement

For the purposes of section 35 of the Act, every licensee of a long-term care home shall ensure that the following devices are not used in the home:

- 1. Roller bars on wheelchairs and commodes or toilets.**
- 2. Vest or jacket restraints.**
- 3. Any device with locks that can only be released by a separate device, such as a key or magnet.**
- 4. Four point extremity restraints.**
- 5. Any device used to restrain a resident to a commode or toilet.**
- 6. Any device that cannot be immediately released by staff.**
- 7. Sheets, wraps, tensors or other types of strips or bandages used other than for a therapeutic purpose. O. Reg. 79/10, s. 112.**

Findings/Faits saillants :



1. The licensee has failed to ensure that for the purposes of section 35 of the Act, the following devices are not used in the home: sheets, wraps, tensors or other types of strips or bandages used other than for a therapeutic purpose.

A review of the Critical Incident (CI) report, dated, April 2016 revealed that resident #001 was restrained using an identified item. The resident was reported to have attempted to remove a specified intervention.

Interview with the resident's identified family member revealed that he/she witnessed the resident being restrained using an identified item in April 2016. It was tight and restricted the resident's usual body movements.

Interview with PSW #100 revealed that the identified item was used to prevent the resident from removing a specified intervention. The resident attempted to remove the specified intervention and was restrained with an identified item to prevent him/her from removing the specified intervention.

Interview with RPN #101 revealed that the resident attempted to remove the specific intervention and with the help of PSW #100, he/she applied the identified item to prevent the resident from removing the specified intervention. The item used was tight enough to prevent the resident from removing a specified intervention. RPN #101 confirmed that using the above mentioned identified item was not appropriate to prevent the resident from removing the specified intervention because it is considered as a restraint.

A review of the home's policy #VII-E-10.00(d), entitled "Definitions, Types, Considerations for Use of Restraint", dated January 2015, indicated that before a resident is restrained, the home must determine that the resident has a special medical symptom that cannot be addressed by another, less restrictive intervention and a restraint is required to treat the medical symptom, protect the resident's safety, and help the resident attain or maintain his or her highest level of physical or psychological wellbeing.

Interview with the interim Director of Care (DOC) revealed that the home completed the investigation for the above mentioned incident. The home identified that the intervention applied by staff was inappropriate and the resident was restrained with the identified item. [s. 112.]



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Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that for the purposes of section 35 of the Act, the following devices are not used in the home: sheets, wraps, tensors or other types of strips or bandages used other than for a therapeutic purpose, to be implemented voluntarily.

Issued on this 19th day of April, 2016

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.