

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**  
609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901  
centralwestdistrict.mltc@ontario.ca

<b>Original Public Report</b>	
<b>Report Issue Date:</b> December 20, 2022	
<b>Inspection Number:</b> 2022-1315-0004	
<b>Inspection Type:</b> Complaint	
<b>Licensee:</b> 2063414 Ontario Limited as General Partner of 2063414 Investment LP	
<b>Long Term Care Home and City:</b> Barnswallow Place Care Community, Elmira	
<b>Lead Inspector</b> Robert Spizzirri (705751)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b>	

<b>INSPECTION SUMMARY</b>
<p>The Inspection occurred on the following date(s): December 13-16, 2022</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> <li>Intake: #00012525 (complaint) related to infection control, residents’ rights, and resident care and support services.</li> </ul>

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Resident Care and Support Services
- Residents’ Rights and Choices

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## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Infection prevention and control program

**NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.**

Non-compliance with: O.Reg. 246/22, s. 102 (2) (b)

The licensee has failed to ensure that any standard or protocol issued by the Director with respect to infection prevention and control (IPAC) is implemented.

The Infection Prevention and Control Standard for Long-Term Care Homes, dated April 2022, section 9.1 stated the licensee shall ensure that routine practices and additional precautions are followed in the IPAC program. At a minimum, routine practices shall include cleaning as an environmental control.

In accordance with the Minister's Directive: COVID-19 response measures for long-term care (LTC) homes, the licensee was required to ensure that the Ministry of Health (MOH) COVID-19 Guidance: LTC Homes and Retirement Homes for Public Health Units, was followed. This document referenced Best Practices for Environmental Cleaning for Prevention and Control of Infections in All Health Care Settings, 3rd Edition (April 2018), which stated in section 1.3.2.2 that there should be systems in place to ensure the efficacy of the disinfectant over time (e.g., review of expiry date).

On December 13, 2022, disinfectant wipes were available to use throughout all resident home areas. The expiration date on the containers were March 2022.

The IPAC Lead said they suspect that during their most recent COVID-19 outbreak, which ended November 1, 2022, staff may have released stock onto the floor but did not check that the product was expired.

Staff using expired disinfectants throughout the home may increase the risk of infection transmission.

Sources: Minister's Directive: COVID-19 response measures for LTC homes, effective August 30, 2022, Best Practices for Environmental Cleaning for Prevention and Control of Infections in All Health Care Settings, 3rd Edition, April 2018, Infection Prevention and Control Standard for Long-Term Care Homes, dated April 2022, observations on December 13-14, 2022, and interview with IPAC Lead.

[705 751]