

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Toronto District  
5700 Yonge Street, 5th Floor  
Toronto, ON, M2M 4K5  
Telephone: (866) 311-8002

## Public Report

**Report Issue Date:** November 12, 2025

**Inspection Number:** 2025-1322-0005

**Inspection Type:**  
Critical Incident

**Licensee:** 2063414 Investment LP, by its general partner, 2063414 Ontario Limited

**Long Term Care Home and City:** Deerwood Creek Community, Etobicoke

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 3-7, 12, 2025.

The inspection occurred offsite on the following date(s): November 10, 2025.

The following intakes were inspected in this Critical Incident System (CIS) inspection:

Intake: #00158323 (CIS 2837-000032-25) and #00161468 (2837-000040-25) were related to infection prevention and control (IPAC).

Intake: #00160684 CIS 2837-000038-25 was related to allegations of improper care of a resident.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services  
Infection Prevention and Control

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: General requirements

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 34 (2)**

General requirements

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s. 34 (2) The licensee shall ensure that any actions taken with respect to a resident under a program, including assessments, reassessments, interventions and the resident's responses to interventions are documented.

A Registered Practical Nurse (RPN) did not document a resident's symptoms, assessment, and interventions.

**Sources:** Review of the resident's clinical records, physician orders, and interviews with a RPN and other staff.

### **WRITTEN NOTIFICATION: Infection Prevention and Control program**

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)**

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

Multiple residents were not assisted with hand hygiene prior to providing tray service in their rooms.

**Sources:** Observations of a dining room; and interview with a Personal Support Worker and other staff.



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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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