



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

Sudbury Service Area Office  
159 Cedar Street Suite 403  
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SUDBURY ON P3E 6A5  
Téléphone: (705) 564-3130  
Télécopieur: (705) 564-3133

**Public Copy/Copie du public**

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| <b>Report Date(s) /<br/>Date(s) du rapport</b> | <b>Inspection No /<br/>No de l'inspection</b> | <b>Log # /<br/>No de registre</b> | <b>Type of Inspection /<br/>Genre d'inspection</b> |
|--|---|-----------------------------------|--|
| Aug 10, 2018                                   | 2018_669642_0021                              | 027120-17                         | Follow up  |

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**Licensee/Titulaire de permis**

2063412 Ontario Limited as General Partner of 2063412 Investment LP  
302 Town Centre Blvd. Suite 300 MARKHAM ON L3R 0E8

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**Long-Term Care Home/Foyer de soins de longue durée**

Muskoka Shores Care Community  
200 Kelly Drive GRAVENHURST ON P1P 1P3

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

AMY GEAUVREAU (642), JENNIFER BROWN (647)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Follow up inspection.**

**This inspection was conducted on the following date(s): July 16-20, 23-27, 2018.**

**This Follow up inspection was related to Compliance order (CO) #001, that was served on November 10, 2017, from Inspection report #2017\_491647\_0017, related to medication administration.**

**A Complaint inspection #2018\_669642-0020, and a Critical Inspection System Inspection #2018\_669642\_0019, were conducted concurrently with this Follow Up inspection.**

**During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Care (DOC), Nurse Managers/ Assistant Director of Care (ADOC), Registered Social Service Worker, Registered Nurse (RNs), Registered Practical Nurses (RPNs), Resident Assessment Instrument (RAI) Coordinator RPN, Behavioural Support Ontario (BSO) RN, BSO RPN, Personal Support Workers (PSWs), BSO PSW, residents and family members.**

**The inspector(s) also conducted a daily tour of resident care areas, observed the provision of care and services to residents, observed staff to resident interactions, reviewed relevant health care records, home's internal investigation notes, staff education records, as well as reviewed numerous licensee policies, procedures and programs.**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**The following previously issued Order(s) were found to be in compliance at the time of this inspection:**

**Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:**



| REQUIREMENT/<br>EXIGENCE   | TYPE OF ACTION/<br>GENRE DE MESURE | INSPECTION # /<br>DE L'INSPECTION | NO | INSPECTOR ID #/<br>NO DE L'INSPECTEUR |
|----------------------------|------------------------------------|-----------------------------------|----|---------------------------------------|
| O.Reg 79/10 s.<br>131. (2) | CO #001                            | 2017_491647_0017                  |    | 647                                   |

### NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

| Legend  | Legendé  |
|---|--|
| WN – Written Notification<br>VPC – Voluntary Plan of Correction<br>DR – Director Referral<br>CO – Compliance Order<br>WAO – Work and Activity Order   | WN – Avis écrit<br>VPC – Plan de redressement volontaire<br>DR – Aiguillage au directeur<br>CO – Ordre de conformité<br>WAO – Ordres : travaux et activités  |
| Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA). | Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD. |
| The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.   | Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.  |



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**Issued on this 12th day of September, 2018**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**