

Ministry of Health and Long-Term Care

Inspection Report under the Long-Term Care Homes Act, 2007 Ministère de la Santé et des Soins de longue durée

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Health System Accountability and Performance Division

Performance Improvement and Compliance Branch

Division de la responsabilisation et de la performance du système de santé Direction de l'amélioration de la performance et de la conformité

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| Date(s) of inspection/Date(s) de l'inspection | Inspection No/ No de l'inspection | Type of Inspection/Genre d'inspection |
|--|-------------------------------------|---------------------------------------|
| Feb 9, 10, Mar 22, 23, 2012 | 2012_140158_0003 | Complaint |
| Licensee/Titulaire de permis | • | |
| 302 Town Centre Blvd.,, Suite #200, 1 | | MENT LP |
| Long-Term Care Home/Foyer de so | ins de longue durée | |
| LEISUREWORLD CAREGIVING CEN 401 WILLIAM STREET, NORTH BAY | — | · · · · · · · · · · · · · · · · · · · |
| Name of Inspector(s)/Nom de l'insp | ecteur ou des inspecteurs | |
| KELLY-JEAN SCHIENBEIN (158) | | |
| lr. | nspection Summary/Résumé de l'inspe | ection |

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Care (DOC), Assistant Director of Care (ADOC), Registered Nurses (RN), Registered Practical Nurses (RPN), Personal Support Workers (PSW), families and residents

During the course of the inspection, the inspector(s) reviewed a resident's health care record and observed staff providing care to residents

The following Inspection Protocols were used during this inspection: Personal Support Services

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES



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| Legend | Legendé |
|---|--|
| WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order | WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités |
| | Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments équinérée |
| the definition of "requirement under this Act" in subsection 2(1) | |

WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 6. Plan of care Specifically failed to comply with the following subsections:

s. 6. (5) The licensee shall ensure that the resident, the resident's substitute decision-maker, if any, and any other persons designated by the resident or substitute decision-maker are given an opportunity to participate fully in the development and implementation of the resident's plan of care. 2007, c. 8, s. 6 (5).

Findings/Faits saillants:

1. A resident's health care record identified that the resident became ill and displayed various symptoms. A treatment to manage the resident's illness was ordered by the physician. The resident's POA was not notified of the change in the resident's health status or the change in the resident's plan of care prior to the start of the treatment. The licensee did not ensure that the resident, the resident's Substitute Decision Maker (SDM) or any other person designated by the resident was given the opportunity to participate fully in the development and implementation of the resident's plan of care. [LTCHA 2007, S.O. 2007, c. 8, s. 6.(5)]

Issued on this 23rd day of March, 2012

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Kchenber Legal