



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Health System Accountability and
Performance Division
Performance Improvement and
Compliance Branch**

**Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la
performance et de la conformité**

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Feb 13, 2014	2014_158101_0006	T-236-14	Follow up

Licensee/Titulaire de permis

2063414 ONTARIO LIMITED AS GENERAL PARTNER OF 2063414 INVESTMENT LP
302 Town Centre Blvd., Suite #200, TORONTO, ON, L3R-0E8

Long-Term Care Home/Foyer de soins de longue durée

LEISUREWORLD CAREGIVING CENTRE - O'CONNOR GATE
1800 O'Connor Drive, East York, ON, M4A-1W7

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

AMANDA WILLIAMS (101)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): January 21, 2014

The purpose of this inspection was to follow-up on CO#001 issued during inspection #2012_147113_0013 related to lack of immediate action taken when water temperatures exceed 49 degrees Celsius.

During the course of the inspection, the inspector(s) spoke with the Executive Director, Environmental Services Manager, front-line nursing staff and the Director of Care.

During the course of the inspection, the inspector(s) collected hot water temperatures in areas where residents have access to hot water (showers, tubs and resident sinks) and reviewed the home's water monitoring system and records.

**The following Inspection Protocols were used during this inspection:
Accommodation Services - Maintenance**

Findings of Non-Compliance were found during this inspection.



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Legendé</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 90. Maintenance services

Specifically failed to comply with the following:

s. 90. (2) The licensee shall ensure that procedures are developed and implemented to ensure that,
(k) if the home is not using a computerized system to monitor the water temperature, the water temperature is monitored once per shift in random locations where residents have access to hot water. O. Reg. 79/10, s. 90 (2).

Findings/Faits saillants :



1. The home does not have a computerized system to monitor water temperatures in the home, as a result, the home is to monitor water temperatures once per shift in random locations where residents have access to hot water. The home has 2 separate water systems that service areas where residents have access to hot water; 1 water system for the A side of the home and another for the B side of the home. As a result, the home is to monitor the water temperature once per shift in random locations where residents have access to hot water per home side (A and B). The home's Executive Director and Environmental Services Manager stated that the nursing staff are to monitor the water temperature in random locations once per shift on each unit and record in a binder located at each nursing station. When the home's records were reviewed, it was noted that the water temperature is not being recorded consistently once per shift in random locations where residents have access to hot water on either side of the home. The following entries were noted to be missing for the below noted water systems:

A side

Day shift: water temperatures were not recorded for any resident home area (1st, 2nd and 3rd floor) November 14, 16, 17, 22, 30 through to December 3, 6, 10, 12, 14, 15, 20 through to 31, 2013; January 9 through to 12, 2014.

Evening Shift: water temperatures were not recorded for any resident home area (1st, 2nd and 3rd floor) November 13, 2013 through to January 21, 2014.

B side

Day shift: water temperatures were not recorded for any resident home area (2nd and 3rd floor) December 8, 10, 14, 16 through to 20, 22 through to the 28, 2013; January 6, 8, 10, 14, 17, 18 through to the 22, 2014.

Evening shift: water temperatures were not recorded for any resident home area (2nd and 3rd floor) November 10, 2013 through to January 18, 2014. [s. 90. (2) (k)]



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Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that water temperatures are monitored once per shift in random locations where residents have access to hot water per home side (A and B). The plan should include quality management strategies for staff compliance as well as communication strategies for when water temperatures exceed 49 degrees Celsius or fall below 40 degrees Celsius, to be implemented voluntarily.

THE FOLLOWING NON-COMPLIANCE AND/OR ACTION(S)/ORDER(S) HAVE BEEN COMPLIED WITH/
LES CAS DE NON-RESPECTS ET/OU LES ACTIONS ET/OU LES ORDRES SUIVANT SONT MAINTENANT CONFORME AUX EXIGENCES:

COMPLIED NON-COMPLIANCE/ORDER(S)
REDRESSEMENT EN CAS DE NON-RESPECT OU LES ORDERS:

Table with 4 columns: REQUIREMENT/ EXIGENCE, TYPE OF ACTION/ GENRE DE MESURE, INSPECTION # / NO DE L'INSPECTION, INSPECTOR ID #/ NO DE L'INSPECTEUR. Row 1: O.Reg 79/10 s. 90. (2), CO #001, 2012_147113_0013, 101

Issued on this 13th day of February, 2014

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Handwritten signature