



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des
Soins de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Health System Accountability and
Performance Division
Performance Improvement and
Compliance Branch**

**Division de la responsabilisation et de la
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Direction de l'amélioration de la
performance et de la conformité**

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Report Date(s) / Date(s) du apport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Jan 20, 2015	2015_195166_0001	O-001411-14	Resident Quality Inspection

Licensee/Titulaire de permis

2063414 ONTARIO LIMITED AS GENERAL PARTNER OF 2063414 INVESTMENT LP
302 Town Centre Blvd., Suite #200 TORONTO ON L3R 0E8

Long-Term Care Home/Foyer de soins de longue durée

LEISUREWORLD CAREGIVING CENTRE - SCARBOROUGH
130 MIDLAND AVENUE SCARBOROUGH ON M1N 4B2

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

CAROLINE TOMPKINS (166), PAUL MILLER (143), SAMI JAROUR (570), WENDY
BROWN (602)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Resident Quality Inspection inspection.

This inspection was conducted on the following date(s): January 12 - January 16, 2015

During the course of this inspection, critical incidents, Log# O-10111-14 and 000836-14 were inspected concurrently.

During the course of the inspection, the inspector(s) spoke with Residents, Family, Resident Council President, a member of the Family Council, Administrator, Director of Care, Assistant Director of Nursing, Housekeeping staff, Maintenance staff, Social Worker, Personal support staff, Registered Practical Nurses and Registered Nurses.

The following Inspection Protocols were used during this inspection:

**Accommodation Services - Housekeeping
Accommodation Services - Laundry
Accommodation Services - Maintenance
Continence Care and Bowel Management
Dining Observation
Family Council
Hospitalization and Change in Condition
Infection Prevention and Control
Medication
Nutrition and Hydration
Personal Support Services
Prevention of Abuse, Neglect and Retaliation
Residents' Council
Responsive Behaviours
Skin and Wound Care**

During the course of this inspection, Non-Compliances were issued.

**1 WN(s)
1 VPC(s)
0 CO(s)
0 DR(s)
0 WAO(s)**



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend

WN – Written Notification
VPC – Voluntary Plan of Correction
DR – Director Referral
CO – Compliance Order
WAO – Work and Activity Order

Legendé

WN – Avis écrit
VPC – Plan de redressement volontaire
DR – Aiguillage au directeur
CO – Ordre de conformité
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 15. Accommodation services

Specifically failed to comply with the following:

- s. 15. (2) Every licensee of a long-term care home shall ensure that,**
- (a) the home, furnishings and equipment are kept clean and sanitary; 2007, c. 8, s. 15 (2).**
 - (b) each resident's linen and personal clothing is collected, sorted, cleaned and delivered; and 2007, c. 8, s. 15 (2).**
 - (c) the home, furnishings and equipment are maintained in a safe condition and in a good state of repair. 2007, c. 8, s. 15 (2).**

Findings/Faits saillants :

1. The licensee has failed to ensure that that the home, furnishings and equipment are kept clean and sanitary.

Observation of resident common areas and residents' rooms from January 12-January 16, 2015:

- An accumulation of dead bugs was observed between the screens and the inside windows in the north resident seating area on the 3rd 4th and 5th floor.
- In the 4th floor small dining room, debris of unknown origin was stuck to and covered the walls and the door.
- The ceiling vent and the surrounding tiles are blackened with dust,
- Dirt and debris and dead bugs were observed between the screen and the inside of the windows of the small 4th dining room.
- In the 4th floor main dining room, the heating units that are beneath the windows are rusty, dirty and food debris was observed on the surface of the heating unit and control panel.
- On January 12,2015, a dried up chicken bone was observed on top of one of the heating unit's control panel. On January 16, 2015, the dried up chicken bone and other food debris remained on top the heating unit's control panel.
- The dining room chairs and the legs of the tables were observed to be stained with food debris and dried liquid.
- The sheer curtains covering the west window of the main 4th floor dining room are stained and frayed at the bottom. [s. 15. (2) (a)]

2. The licensee has failed to ensure that the furnishings and equipment are maintained in a safe condition and in a good state of repair.

- On the 4th floor in a resident seating area, the paint on the inside window frame has peeled away exposing soft and discoloured bare wood.



- In the same resident seating area, the inside window screen is bent, rusted and has pulled away from the window frame.
- Behind the top of a chair, in the same seating area, a large piece of wall paper has peeled away from the wall and is "curling up".
- On the 5th floor, in a resident seating area, the paint on the inside window frame has peeled away exposing the bare wood.
- Resident room #403, the wire shelf in the resident's bathroom has been pulled away from the wall and is hanging at an angle away from the wall.
- The floor in resident room #403 is splattered with different colours of paint. Shoe prints can be seen embedded in the paint splatters. Interview with the Registered and Personal Support staff indicated the paint splatters had been there for approximately 2 years.
- Resident room #220, scratches and chips are noted along lower walls and at headboard, the dry wall is exposed due to being chipped throughout the room and in the bathroom,
- the heater face plate is bent and there are several holes in the wall.
- Resident room #305 the toilet tank cover does not fit.
- Rusty caulking was observed around the toilet seat. Paint was peeling off the baseboard in the washroom. The bathroom door was chipped at lower hinge level.
- In the 3rd floor dining room, there is a hole in wall next to fridge. Scraped paint on fridge. Scraped paint on heaters with dirt accumulating on top of heaters and the heater face plate is bent.
- Resident room #622 rust was observed at the drain in the sink of the shared washroom.
- Resident room #410 shared bathroom, rust was observed around the base of the sink at the counter.
- In the 4th floor large dining room, one of the window ledge covers is torn off the frame, exposing bare wood and leaving sharp edges on the remaining face cover. The heater face plate bent and rusty.

These maintenance issues are a potential risk to the health, comfort, safety of the residents and may negatively impact the ability of staff to clean effectively. [s. 15. (2) (c)]



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Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure the home, furnishings and equipment are kept clean, sanitary, in a safe condition and in good state of repair, to be implemented voluntarily.

Issued on this 20th day of January, 2015

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.