

**Inspection Report under
the Long-Term Care
Homes Act, 2007****Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée****Long-Term Care Operations Division
Long-Term Care Inspections Branch****Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée**Ottawa Service Area Office
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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Jul 28, 2021	2021_878551_0011	010281-21, 010591- 21, 010595-21	Complaint

Licensee/Titulaire de permisAXR Operating (National) LP, by its general partners
c/o Revera Long Term Care Inc. 5015 Spectrum Way, Suite 600 Mississauga ON L4W
0E4**Long-Term Care Home/Foyer de soins de longue durée**Longfields Manor
330 Beatrice Drive Nepean ON K2J 5A5**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

MEGAN MACPHAIL (551)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): June 29 and 30 and July 6, 7, 8 and 9, 2021.

The following intakes were inspected as part of this complaint inspection:

Log 010281-21 was related to concerns about wound care management.

Log 010591-21 was related to concerns about the availability of continence care supplies, staffing in the home and resident falls.

Log 010595-21 was related to concerns about the availability of continence care supplies.

During the course of the inspection, the inspector(s) spoke with Personal Support Workers, Registered Nursing Staff, a Housekeeper, a Screener, a Rapid Test Clinic staff, the Staff Scheduler, the Registered Dietitian, the Wound Care Champion, the Resident Services Coordinator, the Infection Prevention and Control Manager, the Acting Environmental Services Manager, a Geriatric Psychiatry Outreach Program Nurse, the Director of Care and the Executive Director.

During the course of the inspection, the inspector(s) reviewed relevant documents including residents' health care records, staff schedules and continence care product ordering and distribution forms; and observed continence care product storage areas, the provision of care and services to residents, dining service, housekeeping services, COVID-19 screening, rapid testing and other Infection Prevention and Control measures and the documentation of air temperature measurements.

The following Inspection Protocols were used during this inspection:

Continence Care and Bowel Management

Falls Prevention

Infection Prevention and Control

Personal Support Services

Safe and Secure Home

Skin and Wound Care

Sufficient Staffing

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 28th day of July, 2021

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.