

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: December 5, 2024

Inspection Number: 2024-1330-0005

Inspection Type:

Complaint
Critical Incident

Licensee: Axiom Extendicare LTC II LP, by its general partners Extendicare LTC Managing II GP Inc. and Axiom Extendicare LTC II GP Inc.

Long Term Care Home and City: Longfields Manor, Nepean

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 28 and 29, 2024, and December 2 to 5, 2024.

The inspection occurred offsite on the following date(s): December 4, 2024.

The following Critical Incident (CI) intake(s) were inspected:

- Intake #00130816 (CI #2845-000044-24) - Fall of resident resulting in injury;
- Intake #00131664 (CI #2845-000055-24) and Intake #00133386 (CI #2845-000060-24/ 2845-000059-24) - Alleged staff to resident abuse; and
- Intake #00133395 (CI #2845-000061-24) - Complainant with concerns regarding a resident's recent injuries.

The following Complaint intake(s) were inspected:

- Intake #00130944 - Concerns regarding a resident's falls and pain management;
- Intake #00131394 - Concerns regarding lifts and transfers, and pain management; and
- Intake #00133697 - Concerns regarding recent falls and injuries to a resident.

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The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Continence Care
- Skin and Wound Prevention and Management
- Medication Management
- Infection Prevention and Control
- Prevention of Abuse and Neglect
- Staffing, Training and Care Standards
- Pain Management
- Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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