

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**  
130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

<b>Original Public Report</b>	
<b>Report Issue Date:</b> July 4, 2023	
<b>Inspection Number:</b> 2023-1363-0004	
<b>Inspection Type:</b> Complaint Critical Incident System	
<b>Licensee:</b> Steeves & Rozema Enterprises Limited	
<b>Long Term Care Home and City:</b> Westmount Gardens Long Term Care Home, London	
<b>Lead Inspector</b> Debbie Warpula (577)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b>	

<b>INSPECTION SUMMARY</b>
<p>The inspection occurred onsite on the following date(s): June 27, 28, 29, 30, 2023</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> <li>• Intake: #00088979 - Fall of a resident resulting in injury;</li> <li>• Intake: #00089818 - Complaint regarding multiple care concerns; and</li> <li>• Intake: #00090535 - Complaint regarding temperatures in the home and food production.</li> </ul>

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Infection Prevention and Control
- Falls Prevention and Management



**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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## **INSPECTION RESULTS**

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.