

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: June 26, 2025

Inspection Number: 2025-1363-0003

Inspection Type:

Critical Incident

Licensee: Steeves & Rozema Enterprises Limited

Long Term Care Home and City: Westmount Gardens Long Term Care Home,
London

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 20, 23, 24, 25, 26, 2025

The following intake(s) were inspected:

- Intake: #00148944 - Fall of a resident
- Intake: #00149479 - Alleged neglect of a resident
- Intake: #00150876 - Concerns regarding the temperatures in residents room

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control
Safe and Secure Home
Falls Prevention and Management

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.