



**Ministry of Health and Long-Term Care**

**Ministère de la Santé et des Soins de longue durée**

**Inspection Report under the Long-Term Care Homes Act, 2007**

**Rapport d'inspection sous la Loi de 2007 sur les foyers de soins de longue durée**

Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

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Division de la responsabilisation et de la performance du système de santé  
Direction de l'amélioration de la performance et de la conformité

**Public Copy/Copie du public**

Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Mar 27, 2014	2014_262523_0010	L-000187-14 L-000197-14	Critical Incident System

**Licensee/Titulaire de permis**

~~DEVONSHIRE ERIN MILLS INC.~~ *Steeves & Rozema Enterprises Ltd. 265 North Front St. suite 200, Sarnia, ON*  
195-DUFFERIN AVENUE, SUITE 800, LONDON, ON, N6A-1K7

*AM*

**Long-Term Care Home/Foyer de soins de longue durée**

WESTMOUNT GARDENS LONG TERM CARE HOME  
590 Longworth Road, LONDON, ON, N6K-4X9

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

ALI NASSER (523)

**Inspection Summary/Résumé de l'inspection**



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Loi de 2007 sur les foyers de  
soins de longue durée**

**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): March 25,26, 2014**

**This inspection was conducted for Log #: L-000187-14, L-00197-14, L-000335-14 & L-000202-14. This inspection occurred concurrently with other inspection conducted by Inspector #515**

**During the course of the inspection, the inspector(s) spoke with the Administrator, Registered Staff, Personal Support Workers, Resident and family member.**

**During the course of the inspection, the inspector(s) reviewed clinical records, plan of care, internal investigation reports, policies and procedures, observed Resident care areas and staff-Resident interaction, medication rooms, narcotic count and destruction records.**

**The following Inspection Protocols were used during this inspection:  
Continence Care and Bowel Management  
Hospitalization and Change in Condition  
Medication  
Prevention of Abuse, Neglect and Retaliation  
Skin and Wound Care**

**There are no findings of Non-Compliance as a result of this inspection.**



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 27th day of March, 2014

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

ALI NASSER