



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des Soins
de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection prévue
sous la Loi de 2007 sur les foyers
de soins de longue durée**

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**

**Division des foyers de soins de
longue durée
Inspection de soins de longue durée**

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Public Copy/Copie du public

Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Apr 4, 2019	2019_756583_0005	008034-17, 019660-17, 023864-17, 002230-18, 007996-18, 003872-19, 005033-19	Critical Incident System

Licensee/Titulaire de permis

City of Hamilton
28 James Street North 4th Floor HAMILTON ON L8R 2K1

Long-Term Care Home/Foyer de soins de longue durée

Macassa Lodge
701 Upper Sherman Avenue HAMILTON ON L8V 3M7

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

KELLY HAYES (583), PHYLLIS HILTZ-BONTJE (129)

Inspection Summary/Résumé de l'inspection



The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): February 7, 8, 11, 12, 13, 15, 19, 20, 21, 22, 25, 26, 27, 28 and March 1, 4, 6 and 7, 2019.

This inspection was completed concurrently with Follow up Inspection 2019_756583_0006 and Critical Incident System (CIS) Inspection 2019_756583_0005.

Log #008034-17, related to alleged staff to resident abuse.

Log #019660-17, related to alleged staff to resident abuse.

Log #023864-17, related to infection prevention and control.

Log #002230-18, related to infection prevention and control.

Log #007996-18, related to infection prevention and control.

Log #003872-19, related to alleged staff to resident abuse.

Log #005033-19, related to alleged resident to resident abuse.

A Voluntary Plan of Correction (VPC) related to LTCHA, 2007, c.8, s. 19(1) and c.8, s. 11(2) was identified in this inspection and has been issued in Inspection Report 2019_756583_0005, which was conducted concurrently with this inspection.

During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Nursing (DON), Nurse Managers and Registered Practical Nurses (RPN), Personal Support Workers (PSW), Social Workers (SW), Director of Food Services, Registered Dietitian (RD), Food Service Supervisors, Food Service Workers (FSW) and residents.

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control

Prevention of Abuse, Neglect and Retaliation

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend

WN – Written Notification
VPC – Voluntary Plan of Correction
DR – Director Referral
CO – Compliance Order
WAO – Work and Activity Order

Légende

WN – Avis écrit
VPC – Plan de redressement volontaire
DR – Aiguillage au directeur
CO – Ordre de conformité
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



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de soins de longue durée***

Issued on this 11th day of April, 2019

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.