

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**North District**

159 Cedar St, Suite 403  
Sudbury, ON, P3E 6A5  
Telephone: (800) 663-6965

**Original Public Report**

<b>Report Issue Date:</b> November 29, 2023	
<b>Inspection Number:</b> 2023-1300-0002	
<b>Inspection Type:</b> District Initiated	
<b>Licensee:</b> Santé Manitouwadge Health	
<b>Long Term Care Home and City:</b> Santé Manitouwadge Health, Manitouwadge	
<b>Lead Inspector</b> Jessamyn Spidel (000697)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b>	

**INSPECTION SUMMARY**

<p>The inspection occurred onsite on the following date(s): November 1, 2023</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> <li>Intake: #00100226 - District Initiated: IPAC Inspection.</li> </ul>
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The following **Inspection Protocols** were used during this inspection:

- Contenance Care
- Medication Management
- Infection Prevention and Control

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## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Continence care and bowel management

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 56 (2) (h) (iii)**

Continence care and bowel management

s. 56 (2) Every licensee of a long-term care home shall ensure that,

(h) residents are provided with a range of continence care products that,

(iii) promote resident comfort, ease of use, dignity and good skin integrity,

The licensee has failed to ensure that residents are provided with a range of continence care products that, promote resident comfort, ease of use, dignity and good skin integrity.

#### Rationale and Summary

Fabric bags were observed hanging in resident rooms which contained rags of various material for use as continence care wipes. Cut up rags were also observed in the clean utility room in bin with signage stating "L.T.C. Wipes".

The DOC confirmed that the home supplies rags for continence care, and disposable wet wipes had been personally supplied by staff in the home or family members of residents based on their preference.

A review of an audit conducted by the DOC determined that rags were found present in multiple resident rooms.

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Interviews with staff and the DOC confirmed that the rags were cut from old bed sheets, towels, and clothing including articles from deceased residents; and material used for rags had been determined based on staff discretion.

**Sources:** Observations; Review of disposable wet wipe audit record; and Interviews with staff and the DOC. [000697]