



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des Soins
de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection prévue
sous la Loi de 2007 sur les foyers
de soins de longue durée**

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**

**Division des foyers de soins de
longue durée
Inspection de soins de longue durée**

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Jan 23, 2019	2019_583117_0004	017374-18, 028557-18	Follow up

Licensee/Titulaire de permis

CVH (No. 4) GP Inc. as general partner of CVH (No. 4) LP
766 Hespeler Road, Suite 301 c/o Southbridge Care Homes CAMBRIDGE ON N3H 5L8

Long-Term Care Home/Foyer de soins de longue durée

Manoir Marochel
949 Montreal Road OTTAWA ON K1K 0S6

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

LYNE DUCHESNE (117)

Inspection Summary/Résumé de l'inspection



The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): January 15 and 16, 2019.

It is noted that the following inspection logs were inspected concurrently:

- log # 017374-18 - Follow Up Inspection related to CO #004 LTCHA s. 8 (3) related to nursing services issued under inspection # 2018_583117_004 on July 23, 2018 with an amended compliance due date of December 31, 2018

- log # 028557-18 - Follow Up Inspection related to CO #001 O.Reg. s. 131(1) related to medication administration issued under inspection # 2018_583117_0008 on October 26, 2018 with an amended compliance due date of December 31, 2018

During the course of the inspection, the inspector(s) spoke with the home's Executive Director, Director of Care, several Registered Nurses (RNs), several Registered Practical Nurses (RPNs), the pharmacist consultant from Advantage Care Pharmacy Services and the nursing clerk.

During the course of the inspection, the inspector reviewed the home's registered nursing staffing schedule for the months of December 2018 and January 2019, the home's registered staffing complement, reviewed the home's medication management system and administration education, reviewed several resident health care records and medical orders, and reviewed the home's medication management system auditing process documentation.

The following Inspection Protocols were used during this inspection:

Medication

Sufficient Staffing

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)



The following previously issued Order(s) were found to be in compliance at the time of this inspection:

Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO	INSPECTOR ID #/ NO DE L'INSPECTEUR
O.Reg 79/10 s. 131. (1)	CO #001	2018_583117_0008		117
LTCHA, 2007 S.O. 2007, c.8 s. 8. (3)	CO #004	2018_583117_0004		117



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Légende
WN - Written Notification VPC - Voluntary Plan of Correction DR - Director Referral CO - Compliance Order WAO - Work and Activity Order	WN - Avis écrit VPC - Plan de redressement volontaire DR - Aiguillage au directeur CO - Ordre de conformité WAO - Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 24th day of January, 2019

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs



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Original report signed by the inspector.