



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévue le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

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<b>Date of inspection/Date de l'inspection</b> March 3, 2011	<b>Inspection No/ d'inspection</b> 2011_137_1049_25Feb110141	<b>Type of Inspection/Genre d'inspection</b> L-00194 Complaint
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**Licensee/Titulaire**  
Maplewood Nursing Home Limited, 500 Queensway West, Simcoe, ON N3Y 4R4

**Long-Term Care Home/Foyer de soins de longue durée**  
Maple Manor Nursing Home, 73 Bidwell Street, Tillsonburg, ON N4G 3T8

**Name of Inspector/Nom de l'inspecteur**  
Marian C. Mac Donald - # 137

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a Complaint inspection related to falls.

During the course of the inspection, the inspector spoke with: Director of Care, registered staff, personal support workers and resident.

During the course of the inspection, the inspector reviewed resident's clinical record and observed resident

The following Inspection Protocol was used during this inspection: Falls Prevention.

Findings of Non-Compliance were found during this inspection. The following action was taken:

4 WN  
2 VPC

**NON-COMPLIANCE / (Non-respectés)**

**Definitions/Définitions**

WN – Written Notifications/Avis écrit  
VPC – Voluntary Plan of Correction/Plan de redressement volontaire  
DR – Director Referral/Régisseur envoyé  
CO – Compliance Order/Ordres de conformité  
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

**WN #1:** The Licensee has failed to comply with O. Reg. 79/10, s.30(1)1

30(1) Every licensee of a long-term care home shall ensure that the following is complied with in respect of each of the organized programs required under sections 8 to 16 of the Act and each of the interdisciplinary programs required under section 48 of this Regulation:

1. There must be a written description of the program that includes its goals and objectives and relevant policies, procedures and protocols and provides for methods to reduce risk and monitor outcomes, including protocols for the referrals of residents to specialized resources where required.

**Findings:** There are no written policies, procedures and protocols related to falls and falls prevention.

**Additional Required Actions:**

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance related to falls and falls prevention, to be implemented voluntarily.

**WN #2:** The Licensee has failed to comply with O. Reg. 79/10, s.48(1)1

48(1) Every licensee of a long-term care home shall ensure that the following interdisciplinary programs are developed and implemented in the home:

1. A falls prevention and management program to reduce the incidence of falls and the risk of injury.

**Findings:** An interdisciplinary falls prevention and management program has not been developed and implemented in the home, to reduce the incidence of falls and the risk of injury.

**Additional Required Actions:**

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance related to a falls prevention and management program, to be implemented voluntarily.

