

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

## Public Report

**Report Issue Date:** May 8, 2025

**Inspection Number:** 2025-1028-0004

**Inspection Type:**

Critical Incident

**Licensee:** Maplewood Nursing Home Limited

**Long Term Care Home and City:** Maple Manor Nursing Home, Tillsonburg

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 5, 6, 7, 8, 2025

The following intake(s) were inspected:

- Intake: #00143130 - Critical Incident System Report 1049-000015-25 related to an outbreak.
- Intake: #00145761 - Critical Incident System Report 1049-000018-25 related to a fall.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control  
Falls Prevention and Management

## INSPECTION RESULTS

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## Non-Compliance Remedied

**Non-compliance** was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

**Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)**

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

The licensee has failed to ensure that the Infection Prevention and Control (IPAC) Standard for Long-Term Care Homes issued by the Director was complied with. In accordance with Additional Requirement 9.1 (e) under the IPAC Standard for Long-Term Care Homes (April 2022, revised September 2023), the licensee shall ensure that, at minimum, Additional Precautions included point-of-care signage indicating that enhanced IPAC control measures were in place, which did not occur for two residents, who required additional precautions. The signage was posted on the residents' door the same date.

**Sources:** Observations, IPAC Standard for Long-Term Care Homes (April 2022, revised September 2023), Clinical records for two residents, and an interview with the Director of Care.

Date Remedy Implemented: May 5, 2025