

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District
130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: March 24, 2026
Inspection Number: 2026-1028-0002
Inspection Type: Complaint Critical Incident Follow up
Licensee: Maplewood Nursing Home Limited
Long Term Care Home and City: Maple Manor Nursing Home, Tillsonburg

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 16, 17, 18, 19, 20 and 24, 2026

The inspection occurred offsite on the following date(s): March 17, 2026

The following intake(s) were inspected:

Intake: #00168376 - Follow-up #: 1 - O. Reg. 246/22 - s. 40

Intake: #00168377 - Follow-up #: 1 - FLTCA, 2021 - s. 82 (2)

Intake: #00168378 - Follow-up #: 1 - O. Reg. 246/22 - s. 252 (3)

Intake: #00171931 - related to care and services

Intake: #00172845 - related to falls prevention

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2026-1028-0001 related to O. Reg. 246/22, s. 40.

Order #002 from Inspection #2026-1028-0001 related to FLTCA, 2021, s. 82 (2).

Order #003 from Inspection #2026-1028-0001 related to O. Reg. 246/22, s. 252 (3).

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home
Responsive Behaviours
Staffing, Training and Care Standards

Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Responsive Behaviours

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 58 (4) (b)

Responsive behaviours

s. 58 (4) The licensee shall ensure that, for each resident demonstrating responsive behaviours,
(b) strategies are developed and implemented to respond to these behaviours, where possible; and

Staff did not implement the strategies from a resident's plan of care when they exhibited behaviours.

Sources: Review of Critical Incident System report, resident clinical records, the home's investigation notes, and interviews with staff.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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