

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Hamilton District**

119 King Street West, 11th Floor  
Hamilton, ON, L8P 4Y7  
Telephone: (800) 461-7137

## Original Public Report

**Report Issue Date:** July 29, 2024

**Inspection Number:** 2024-1376-0001

**Inspection Type:**

Complaint

**Licensee:** 1365853 Ontario Limited

**Long Term Care Home and City:** Maple Park Lodge, Fort Erie

## INSPECTION SUMMARY

The inspection occurred offsite on the following dates: May 22-23, 27-28, 30-31, 2024, June 3, 7, 10-13, 18-19, 26, 28, 2024 and July 2, 8-11, 16-18, 2024

The following intake was inspected:

- Intake: #00116502 - related to records required for employment.

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: INFECTION PREVENTION AND CONTROL PROGRAM

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 102 (12) 4.**

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Hamilton District**

119 King Street West, 11th Floor  
Hamilton, ON, L8P 4Y7  
Telephone: (800) 461-7137

Infection prevention and control program

s. 102 (12) The licensee shall ensure that the following immunization and screening measures are in place:

4. Staff is screened for tuberculosis and other infectious diseases in accordance with any standard or protocol issued by the Director under subsection (2).

The Fixing Long Term Care Act, 2021, (FLTCA) s. 2 states: "staff", in relation to a long-term care home, means persons who work at the home,

(a) as employees of the licensee,

(b) pursuant to a contract or agreement with the licensee, or

(c) pursuant to a contract or agreement between the licensee and an employment agency or other third party; ("personnel")

According to the Infection Prevention and Control (IPAC) Standard, s. 11.2, the licensee was required to ensure that staff were screened for Tuberculosis (TB) and other infectious diseases at time of hire in accordance with evidence-based practices and where there were none, in accordance with prevailing practices.

The licensee failed to ensure that agency staff that were hired by the home pursuant to a contract were screened for TB in accordance with evidence-based practices. Nineteen agency staff were not screened for TB at time of hire in accordance with evidence-based practices. These agency staff did not have any resident interaction, nor did they enter the resident care areas.

**Sources:** The home's letter of understanding with the identified staffing agency, the staffing agency staff records; Interviews with the Director of Care (DOC), and the Director of Nursing Operations.

**WRITTEN NOTIFICATION: EXEMPTIONS, TRAINING**

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 262 (2)**

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Hamilton District**

119 King Street West, 11th Floor  
Hamilton, ON, L8P 4Y7  
Telephone: (800) 461-7137

Exemptions, training

s. 262 (2) The licensee shall ensure that the persons described in clauses (1) (a) to (c) are provided with information about the items listed in paragraphs 1, 3, 4, 5, 7, 8 and 9 of subsection 82 (2) of the Act before providing their services.

Items listed under the FLTCA, 2021, s. 82 (2) paragraphs 1, 3, 4, 5, 7, 8, and 9 were as follows:

1. The Residents' Bill of Rights.
3. The long-term care home's policy to promote zero tolerance of abuse and neglect of residents.
4. The duty under section 28 to make mandatory reports.
5. The protections afforded by section 30.
7. Fire prevention and safety.
8. Emergency and evacuation procedures.
9. Infection prevention and control.

The licensee failed to ensure that 25 agency staff who did not provide direct care to residents, were provided with information about the item listed in paragraph 3 of subsection 82 (2) of the Act, before providing their services.

**Sources:** The home's letter of understanding with the identified staffing agency, the staffing agency staff records; Interviews with the DOC, and the Director of Nursing Operations.