

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District
119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Public Report

Report Issue Date: August 12, 2025

Inspection Number: 2025-1376-0003

Inspection Type:

Complaint

Critical Incident

Licensee: 1365853 Ontario Limited

Long Term Care Home and City: Maple Park Lodge, Fort Erie

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 30, August 1, August 5-8, and August 12, 2025

The following intake(s) were inspected:

- Intake: #00149243 - Complaint related to food, nutrition and hydration.
- Intake: #00150826/Critical Incident (CI) #2891-000008-25 - related to falls prevention and management.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Food, Nutrition and Hydration
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Resident records

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 274 (b)

Resident records

s. 274. Every licensee of a long-term care home shall ensure that,
(b) the resident's written record is kept up to date at all times.

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The licensee has failed to ensure that a resident's written records were updated with a response to recommendations.

On a specified date, staff recommended an intervention for a resident. A review of the resident's plan of care showed no documentation related to the recommendation being implemented or reviewed. Management stated the recommendation was reviewed and notes from the meeting were not translated into the resident's written record.

Sources: A resident's plan of care; daily clinical/leadership meeting notes; 24 Hours Unit Report; interview with Management.