

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District
119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Public Report

Report Issue Date: October 28, 2025

Inspection Number: 2025-1376-0005

Inspection Type:
Critical Incident

Licensee: 1365853 Ontario Limited

Long Term Care Home and City: Maple Park Lodge, Fort Erie

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: October 23-24, 27-28, 2025

The following Critical Incident (CI) intake was inspected:

- Intake: #00159524/CI 2891-000011-25 - falls prevention and management.

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Required programs

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 53 (1) 1.

Required programs

s. 53 (1) Every licensee of a long-term care home shall ensure that the following interdisciplinary programs are developed and implemented in the home:

1. A falls prevention and management program to reduce the incidence of falls and the risk of injury.

The licensee has failed to ensure that their falls prevention and management program was implemented as per the home's policy and procedures when a resident fell on an

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identified date that was within 30 days of two other falls. The expectation to refer to the Falls Program Lead (FPL) after the resident had two falls within 30 days was not met after the resident experienced a third fall on an identified date.

Sources: resident clinical record including progress notes, assessments; policies within the home's falls prevention and management program; interview with FPL.