

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Hamilton District**

119 King Street West, 11th Floor  
Hamilton, ON, L8P 4Y7  
Telephone: (800) 461-7137

## Public Report

**Report Issue Date:** February 4, 2026

**Inspection Number:** 2026-1376-0001

**Inspection Type:**

Complaint  
Critical Incident

**Licensee:** 1365853 Ontario Limited

**Long Term Care Home and City:** Maple Park Lodge, Fort Erie

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 29-30, 2026 and February 3-4, 2026

The following intake(s) were inspected:

- Intake: #00167234 - complaint with concerns related to the prevention of abuse and neglect and continence care and bowel management
- Intake: #00168260/Critical Incident (CI) #2891-000003-26 - related to the prevention of abuse and neglect and continence care and bowel management

The following **Inspection Protocols** were used during this inspection:

Continence Care

## INSPECTION RESULTS

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**WRITTEN NOTIFICATION: Required programs**

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 53 (1) 3.**

Required programs

s. 53 (1) Every licensee of a long-term care home shall ensure that the following interdisciplinary programs are developed and implemented in the home:

3. A continence care and bowel management program to promote continence and to ensure that residents are clean, dry and comfortable.

A staff member completed an intervention on a resident on a specified date and during the process, did not follow the steps as indicated in the home's continence care and bowel management policy and procedures.

**Sources:** Investigation notes; a resident's plan of care; the home's continence care and bowel management policies and procedures; Lippincott Nursing Procedures Ninth Edition textbook; interview with staff.