

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Hamilton District  
119 King Street West, 11th Floor  
Hamilton, ON, L8P 4Y7  
Telephone: (800) 461-7137

## Original Public Report

Report Issue Date: January 3, 2024	
Inspection Number: 2023-1068-0003	
Inspection Type: Critical Incident	
Licensee: Better Life LTC Inc.	
Long Term Care Home and City: Maple Villa Long Term Care Centre, Burlington	
Lead Inspector Waseema Khan (741104)	Inspector Digital Signature
Additional Inspector(s)	

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 11, 12, 14, 18, 2023

The following intake(s) were inspected:

Intake: #00017298 - Critical Incident(CI) #2408-000001-23 related to Medication Management.

The following Inspection Protocols were used during this inspection:

Medication Management  
Infection Prevention and Control



Inspection Report Under the  
Fixing Long-Term Care Act, 2021

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## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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