

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**

347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Public Report

**Report Issue Date:** March 7, 2025

**Inspection Number:** 2025-1213-0001

**Inspection Type:**

Critical Incident

**Licensee:** 0760444 B.C. Ltd. as General Partner on behalf of Omni Health Care Limited Partnership

**Long Term Care Home and City:** Maplewood, Brighton

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 4-7, 2025

The following intake(s) were inspected:

- Intake: #00135319 - CI #2717-000013-24- Fall with injury.
- Intake: #00137599 - CI #2717-000002-25- Alleged staff to resident physical abuse.
- Intake: #00137699 - CI #2717-000003-25- Alleged Improper/Incompetent treatment of a resident, by staff.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control  
Prevention of Abuse and Neglect  
Falls Prevention and Management

## INSPECTION RESULTS

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## WRITTEN NOTIFICATION: Staff and others to be kept aware

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: FLTCA, 2021, s. 6 (8)**

Plan of care

s. 6 (8) The licensee shall ensure that the staff and others who provide direct care to a resident are kept aware of the contents of the resident's plan of care and have convenient and immediate access to it.

The licensee has failed to ensure that the staff who provide direct care to a resident, were kept aware of the contents of the resident's plan of care. Specifically, staff were not aware that the resident was to have a specific dietary adaptive aid.

**Sources:** Resident's plan of care; dietary list; observation on March 6, 2025; interviews with Personal Support Worker (PSW) , Dietary Aid (DA) , Nutritional Care Manager (NCM), and Administrator

## WRITTEN NOTIFICATION: Police record checks

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: FLTCA, 2021, s. 81 (2)**

Screening measures

s. 81 (2) The screening measures shall include police record checks, unless the person being screened is under 18 years of age.

The licensee has failed to ensure that a Police record check was conducted for a PSW, prior to hiring them.

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**Sources:** failure to produce a Police record check; interview with Administrator