



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévus le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

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Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
conformité

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<b>Date of inspection/Date de l'inspection</b>	<b>Inspection No/ d'inspection</b>	<b>Type of Inspection/Genre d'inspection</b>
March 24, 2011	2011_112_8537_24Mar082558	L-00050 Complaint
<b>Licensee/Titulaire</b> St. Joseph's Health Care, 268 Grosvenor St., PO Box 5777, London ON N6A 1Y1		
<b>Long-Term Care Home/Foyer de soins de longue durée</b> St. Joseph's Health Care Centre for Long Term Care – Marion Villa, 200 College Ave., PO Boz 5777, London ON N6A 1Y1		
<b>Name of Inspector/Nom de l'inspecteur</b> Carole Alexander #112		
<b>Inspection Summary/Sommaire d'inspection</b>		
<p>The purpose of this inspection was to conduct a complaint inspection related to inadequate nursing care provisions.</p> <p>During the course of the inspection, the inspector spoke with the Director of Care, a Registered Nurse and a Personal Support Worker.</p> <p>During the course of the inspection, the inspector reviewed a resident's clinical record including the plan of care. As well, observations of care related to cleanliness, hygiene and monitoring of call bell response times.</p> <p>The following Inspection Protocols were used in part or in whole during this inspection: Personal Support Services</p> <p><input checked="" type="checkbox"/> There are no findings of Non-Compliance as a result of this inspection.</p>		

<b>Signature of Licensee or Representative of Licensee</b> Signature du Titulaire du représentant désigné	<b>Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.</b>
<b>Title:</b>	<b>Date:</b>
	Date of Report: April 01, 2011